

5 October 2026

Please see Distribution List
All Motor Associations
All Electronic Service Agents

Our ref LTA/VST/T20.011.000/0000093

Your ref

DID 6553 5201 Fax

Dear Sir / Madam

**PROGRESSIVE ROLL-OUT OF LTALINK REFRESH AND ENHANCEMENTS TO
SELECTED LTALINK DIGITAL SERVICES**

1. As part of its ongoing digitalisation efforts, the Land Transport Authority (LTA) will refresh LTALink and enhance selected digital services for Electronic Service Agents (ESAs). The changes have been co-developed in close collaboration with ESAs, incorporating industry feedback and their insights to better serve the needs of the industry.
2. The key changes are as follows:
 - a) **Refreshed LTALink:** LTALink will feature an updated user interface, new logo and landing page. These changes will enhance the usability of LTALink digital services for ESAs with user-friendly features and intuitive navigation.
 - b) **Enhancements to select digital services:** Selected digital services will include process enhancements to streamline existing transactions. They are:
 - Transfer of Vehicle Ownership
 - Deregistration of Vehicle
 - Application for Batch Vehicle Approval

Please refer to **Annex A** for more details. ESAs should review the materials before using the enhanced digital services.

3. The LTALink refresh and enhancements will be rolled out progressively from **18 October to 29 November 2026**.
4. During the roll-out, you may see either the existing or refreshed interface, depending on the digital service used. All digital services will remain available, and ESAs may continue to transact through LTALink as usual.
5. Please share this circular with your members and staff. For enquiries, please use the online feedback form on LTA's OneMotoring website under Contact Us > Contact Form.

6. Thank you.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Patricia Ho', with a stylized flourish at the end.

Patricia Ho (Ms)
Deputy Director
VRL Service Transformation
Vehicle Services Group

Annex A

The table below summarises the key changes and new capabilities that ESAs can expect from the refreshed digital services.

S/N	Category	Digital Service	Key improvements	User Guides
1	Vehicle Transfer Ownership	Transfer of Vehicle Ownership	<ul style="list-style-type: none"> Confirm or reject a vehicle transfer in one digital service instead of using separate services. The streamlined process follows the vehicle transfer process used by asset owners. 	Located in OneMotoring Circular Section
2	Deregistration of vehicle	Update EPZ Entry Details	<ul style="list-style-type: none"> Search by chassis number, in addition to vehicle number. No need to enter the last four alphanumeric characters of the motor number. 	Located in OneMotoring Circular Section
3		Deregister Temporary Transfer Vehicle	<ul style="list-style-type: none"> Deregister up to five vehicles in one transaction instead of one at a time. An alert will appear if a vehicle is under financing. 	
4		Upload Disposal Document	<ul style="list-style-type: none"> Preview uploaded documents before submitting the transaction. 	
5		Enquire Upload Disposal Document Application Status	<ul style="list-style-type: none"> Check the status of submitted applications through a new enquiry function. 	
6	VITAS	Application for Batch Vehicle Approval	<ul style="list-style-type: none"> New specification and classification code fields for Japanese Domestic Models (JDM) vehicles imported from Japan. Auto-populate the vehicle make and model from LTA records using the Specifications and Classification numbers for JDM vehicles, or the 	Located in OneMotoring Circular Section

S/N	Category	Digital Service	Key improvements	User Guides
			<p>Vehicle Model Code for vehicles imported from the UK and Europe.</p> <ul style="list-style-type: none"> • Reuse details from previously approved VACs. • Bulk upload of vehicle details. 	

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