

10 Sin Ming Drive Singapore 575701
www.lta.gov.sg

8 October 2024

Please see Distribution List

VRL/15/2024
Our ref LTA/VR&L/V43.054.000
Your ref

All Motor Vehicle Dealers
All Electronic Service Agents
All Scrapyard Operators
All Export Processing Zone Operators

Dear Sir / Madam

Early Closure of LTA Counter Services on 11 October 2024

Our Customer Service Centre at 10 Sin Ming Drive will be closed from 1:30 pm (instead of the usual 4:30 pm) on Friday, 11 October 2024 for a staff event. We will resume our counter services (by appointment only) on Monday, 14 October 2024 at 8:00 am.

LTA's vehicle-related services¹ remain available via the LTALink system and www.onemotoring.lta.gov.sg between 6:00 am and midnight daily. Our 24-hour customer service hotline at 1800-CALL LTA will also continue to operate as per normal.

Please inform your members and staff of the contents of this circular. Thank you.

Yours faithfully



Candice Yeo (Ms)
Deputy Director
Vehicle Licensing Division
Vehicle Services Group

¹ The following digital services, namely, 'Road Tax Renewal', 'Buy e-Day Licence', 'Enquire Transfer Fee', 'Enquire PARF/COE rebates', 'Enquire Road Tax Expiry', 'Bidding for Vehicle Registration Number', 'Purchase Deregistered Vehicle Details', 'Retrieve Deregistered Vehicle Details', "Transfer of Vehicle Ownership", "Transfer of PARF/COE Rebates", "Deregister Vehicle" and "Upload Disposal Documents" are available between 1:00 am and midnight daily.

Distribution List

1. President
Motor Traders Association of Singapore
(Email: admin@mta.org.sg)
2. President
Automobile Importer & Exporter Association, Singapore
(Email: lynnyeo@aiea.org.sg)
3. President
Singapore Vehicle Traders Association
(Email: annie@svta.com.sg)
4. President
Singapore Motor Cycle Trade Association
(Email: mail@smcta.org.sg)
5. President
Automobile Association of Singapore
(Email: aasmail@aas.com.sg)
6. Chairman
Hire Purchase, Finance and Leasing Association of Singapore
(Email: chanhl@hpflas.org.sg)
7. All Scrapyard Operators
8. All Export Processing Zone Operators