

10 Sin Ming Drive Singapore 575701 www.lta.gov.sg

27 September 2023

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Please see Distribution List

All Motor Vehicle Dealers

All Electronic Service Agents

Dear Sir / Madam

HPFLAS' Online Financing Checks via LTALINK System and OneMotoring Website

We would like to bring your attention to the advisory note from Hire Purchase, Finance and Leasing Association of Singapore (HPFLAS).

Due to HPFLAS' system maintenance, the online financing checks of vehicles will not be available via the LTALink system and OneMotoring website on the following dates:

- 7 October 2023, 11:00pm to 8 October 2023, 8:00am;
- 4 November 2023, 11:00pm to 5 November 2023, 8:00am; and
- 2 December 2023, 11:00pm to 3 December 2023, 8:00am.

Please do not proceed with ALL vehicle transfer and deregistration-related transactions that require online financing checks with the HPFLAS system during the above-mentioned timings. If you proceed with the transactions during these periods, the system will deem the vehicle as "under financing" and the financing cycle will be triggered. Thereafter, you would need to re-submit or complete the transactions when the HPFLAS system has resumed.

Please bring the contents of this circular to the attention of your members and staff. Thank you.

Yours sincerely

Ray Lim Tiak Hee (Mr) Deputy Director

VRL Project Development Division

Vehicle Services Group

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EPZ Operators