



15 March 2023

Our ref: VPD/01/2023

LTA/VRLSD/M38.008.231/0160

All Electronic Service Agents

Dear Sir / Madam

LAUNCH OF THE PRO-ENTERPRISE SURVEY (PES) 2023 IN MARCH

To ensure that Singapore's regulatory environment is conducive for businesses, the Ministry of Trade and Industry (MTI) together with the Public Service Division (PSD) has commissioned Nexus Link Pte Ltd, an independent market research firm, to conduct the Pro-Enterprise Survey (PES) this year.

PES intends to gather businesses' sentiments and feedback on select initiatives and processes under various Government agencies and therein uncover areas where we could improve to enable businesses to seize opportunities and innovate beyond.

This year, private enterprises that work with 29 Government agencies will be randomly invited to participate in this study. Hence, you may receive an email invitation from Nexus Link to complete the online survey.

Your feedback is important and will help us improve to serve you better.

For any enquiries, please contact MTI PEP (MTI_PEPSEC@mti.gov.sg) or Nexus Link (huiying@nexus-link.biz).

Yours faithfully

Ng Lay Choo
Director, Vehicle Service Development
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