

10 Sin Ming Drive Singapore 575701

17 June 2022

Please see Distribution List

VRL/10/2022
Our ref LTA/VR&L/V43.054.000
Your ref
DID 65535292 Fax 65535329

Dear Sir / Madam

Renovation Works at LTA Customer Service Centre – 20 June to November 2022

The LTA Customer Service Centre (CSC), at 10 Sin Ming Drive, will be undergoing renovation works from 20 June 2022 to November 2022.

During the renovation, our service counters will be relocated from level 1 to level 2 at the CSC. The publicly accessible areas will also be significantly reduced, with some inconveniences to be expected.

Vehicle owners and Electronic Service Agents (ESAs) are encouraged to continue to access all vehicle-related services online at onemotoring.lta.gov.sg and the LTALink System.

For selected transactions that are not available online, vehicle owners and ESAs may make an appointment to visit us at LTA's CSC via www.lta-eappointment.sg. Visits to the CSC are strictly by appointments only, no walk-ins are allowed. Appointments are available from Mondays to Fridays, between 8.00am and 4.00pm (closed on Public Holidays).

Our service counters will move back to level 1 when its renovation works have been completed.

Please bring the contents of this circular to the attention of your members and staff accordingly. For enquiries, please contact us via www.lta.gov.sg/feedback.

We apologise for any inconvenience caused.

Thank you.

Yours sincerely



Ivy Ho (Ms)
Senior Manager, Vehicle Licensing
Vehicle Services Group