

10 Sin Ming Drive Singapore 575701

11 August 2021

All Motor Vehicle Dealers/Importers	Our ref	VRL/13/2021
		LTA/VR/V43.046.001
All Electronic Service Agents	Your ref	
	DID	Fax 65535329

Dear Sir/Madam

### **Replacement of Vehicle Registration Numbers (VRNs) via LTALink System**

Arising from feedback received, LTA has implemented the VRN replacement function in the LTALink System.

With effect from 11 August 2021, Electronic Service Agents (ESAs) can **replace the VRNs of the vehicles under their temporary ownership** via the LTALink System (*go to Ownership → Vehicle no. → Replace vehicle no. for vehicle under temporary transfer*) with payment of the relevant VRN replacement fees (if applicable) made using Fast And Secured Transfers (FAST).

As FAST deducts funds instantly, ESAs should make sure that they have sufficient funds in their bank accounts before performing transactions, including VRN replacements, and making payments in the LTALink System. This will help avoid incurring an administrative fee, which may be imposed for each unsuccessful FAST deduction.

You may refer to Annex A for the User Guide for ESAs regarding the FAST service.

To replace the VRN of a vehicle that is under **permanent** vehicle ownership, the owner may use the VRN replacement digital service on the OneMotoring portal (*go to [onemotoring.lta.gov.sg](http://onemotoring.lta.gov.sg) > Digital Services > Manage Registered Vehicle Numbers*).

We would like to remind ESAs that the **VRN of a vehicle that is under temporary ownership cannot be retained**.

For more information on VRN retention and replacement, you may visit [onemotoring.lta.gov.sg](http://onemotoring.lta.gov.sg) > Selling/Deregistering > Retain/Replace Vehicle Registration Number (VRN).

Please bring the contents of this circular to the attention of your members and staff accordingly. Thank you.

Yours sincerely



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Deputy Director  
Vehicle Quota & Registration Division  
Vehicle Services Group