

10 Sin Ming Drive Singapore 575701

22 May 2020

All Electronic Service Agents

VRL/24/2020
Our ref LTA/VR&L/V43.054.000
Your ref
DID Fax 65535329

Dear Sir / Madam

Adjustments to Vehicle Services as Circuit Breaker Measures are Gradually Eased

In line with the Multi-Ministry Taskforce's guidelines, motor vehicle dealerships and showrooms will remain closed until further notice. LTA will be making the following adjustments as announced in the enclosed LTA News Release of 22 May 2020.

Closure of Counter Services and e-Lobbies

Counter services at LTA's Customer Service Centre and e-Lobbies at Sin Ming Drive will remain closed until further notice. Vehicle owners and Electronic Service Agents (ESAs) can access vehicle-related services online at www.onemotoring.com.sg and the LTALink System (for ESAs only). For assistance or clarifications, vehicle owners and ESAs may write in at www.lta.gov.sg/feedback.

Periodic Inspections for Private Cars Continue to be Deferred

Periodic inspection deadline for private cars that are due between 7 April and 30 June 2020 (both dates inclusive) will be extended by six months. These cars may renew their road tax for 6 months if they have valid insurance coverage. Vehicle owners will be notified on their next inspection schedule.

Seal Inspection for Off-Peak Cars to be Waived

Seal inspection for Off-Peak Cars with road tax due between 7 April and 30 June 2020 (both dates inclusive) will be waived.

Resumption of Scrapyard and Export Processing Zone Services (by Appointment only) and Disposal Period for Deregistered Vehicles

To facilitate disposal of deregistered vehicles, all five LTA-appointed scrapyard operators will provide vehicle scrapping services for motor vehicles from 26 May 2020. The three LTA-appointed Export Processing Zones (EPZs) will also accept vehicles for storage, pending export, from 2 June 2020. Services will be provided strictly by appointment only. Vehicle owners must make an appointment with the respective scrapyard or EPZ operator before sending their vehicles for scrap or storage at the EPZs during this period. For contact details of the scrapyards and EPZs,

please visit www.onemotoring.com.sg > Selling/Deregistering > Deregister a Vehicle.

Notwithstanding the above, vehicle owners who deregister their vehicles or whose disposal deadline falls between 7 April and 30 June 2020 (both dates inclusive) will be granted an additional two months to dispose of their vehicles. This will also apply to owners whose deadline had been extended previously.

For vehicles with disposal deadline that falls between 1 July and 1 August 2020, an additional disposal grace period of one month will be given.

Here are some examples of the extended disposal deadline :

Deregistration date	Original disposal deadline	Extension announced on 4 April 2020	Extension announced on 29 April 2020	Extension announced on 22 May 2020	New disposal deadline
7 March 2020	7 April 2020	+ 2 months	+ 1 month	+ 1 month	7 August 2020
6 April 2020	6 May 2020	-	+ 2 months	+ 1 month	6 August 2020
1 May 2020	1 June 2020	+ 2 months	-	+ 1 month	1 September 2020
4 May 2020	4 June 2020	+ 2 months	-	-	4 August 2020
2 June 2020	2 July 2020	-	-	+ 2 months	2 September 2020
5 June 2020	5 July 2020	-	-	+ 2 months	5 September 2020
1 July 2020	1 August 2020	-	-	+ 1 month	1 September 2020

Vehicle owners may log in to their Dashboard at www.onemotoring.com.sg to check the disposal deadline of their deregistered vehicles.

Registration of Replacement Vehicle under the Early Turnover Scheme (ETS)

Owners of ETS-eligible commercial vehicles who deregister their vehicles, or whose one-month deadline for registration of the replacement vehicles falls between 7 April and 30 June 2020 (both dates inclusive) will be given an additional two months to register a replacement vehicle under ETS. Owners whose deadline for registration of replacement vehicles falls between 1 July and 1 August 2020 (both dates inclusive) will also be granted a further one month to register a replacement vehicle. This will also apply to owners who were earlier granted an extension during the circuit breaker period.

COE Bidding Exercises

COE bidding will remain suspended. It will only resume after motor vehicle dealerships and showrooms are allowed to reopen.

The Prevailing Quota Premium (PQP) will be based on the average of the Quota Premium (QP) for the latest three months in which bidding was conducted. Thus, the PQP in July 2020 will be based on the average of the QP for the bidding exercises conducted in January, February and March 2020. Owners can pay the July 2020 PQP from 17 June 2020. No cash or cheque payment for PQP will be allowed. Owners are advised to renew their COE online at www.onemotoring.com.sg using their Internet Banking Accounts (i.e. eNETS Debit).

ESA Transaction Limit

Requests for **permanent increase** of transaction limits will remain suspended. For **temporary increase** of transaction limit for daily settlement, ESAs can only **transfer funds online** to LTA. LTA will not be accepting Cashier Orders. Please submit your request for temporary increase of transaction limit to LTA_ESA_TL@lta.gov.sg.

Please bring the contents of this circular to the attention of your members and staff accordingly. Thank you.

Yours sincerely



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COE BIDDING TO STAY SUSPENDED UNTIL MOTOR DEALERSHIPS REOPEN *Additional Adjustments to Support Vehicle Owners*

The Multi-Ministry Taskforce announced on 19 May that it will allow economic activities to resume in phases, as Circuit Breaker measures are gradually eased.

Continued Suspension of COE Bidding

2 As motor vehicle dealerships and showrooms have not yet been allowed to resume operations, bidding for certificates of entitlement (COE) will continue to be suspended. COE bidding will only resume after motor dealerships and showrooms are allowed to reopen. The Land Transport Authority (LTA) is monitoring the situation closely and will update on subsequent bidding exercises in due course.

3 Prospective buyers can continue to buy vehicles online and dealers may continue to use their existing stock of Temporary COEs (TCOEs) to register new vehicles. LTA has extended the validity of all TCOEs expiring on or after 7 April by three months.

4 For owners renewing the COEs for their existing vehicles, the Prevailing Quota Premium (PQP) will be based on the average of the Quota Premium (QP) for the latest three months in which bidding was conducted. The PQP in July will therefore be based on the average of the QP for the bidding exercises conducted in January, February and March 2020.

Additional Adjustments to Support Vehicle Owners

5 LTA will extend the following adjustments to support vehicle owners, in the spirit of the Government's move towards safe re-opening:

- **Vehicle services will remain accessible to the public via the OneMotoring website (www.onemotoring.com.sg).** Counter services at LTA's Customer Service Centre and e-Lobbies at Sin Ming Drive will remain closed for the time being. Vehicle owners who require assistance may contact LTA at www.lta.gov.sg/feedback.
- **Vehicle owners will be able to send their vehicles for servicing and repairs** as motor workshops will reopen from 2 June.
- As Authorised Inspection Centre (AICs) have not yet been allowed to resume periodic inspection services for private cars, **owners whose periodic private car inspection deadlines fall between 7 April and 30 June 2020 will have**

their deadlines extended by six months. Owners of such private cars may renew their road tax if they have valid insurance coverage.

- AICs will remain open to facilitate **periodic inspections for goods vehicles, buses, taxis, private hire cars, and motorcycles**, as scheduled.
- **Seal inspection for Off-Peak Cars (OPC), whose road tax due dates fall between 7 April and 30 June 2020, will be waived.**
- Commercial vehicle owners who are eligible for the **Early Turnover Scheme (ETS)** and deregister their vehicles, or whose one-month deadline for registering a replacement vehicle falls between 7 April and 30 June 2020 will be given an additional two months to register a replacement vehicle under ETS. On top of this, owners whose deadline for registering a replacement vehicle falls between 1 July and 1 August 2020 will be given a further one-month extension to register a replacement vehicle.

6 Vehicle owners are reminded to ensure their vehicles have valid road tax and motor insurance coverage. Heavy vehicle owners who require a Vehicle Parking Certificate may submit their applications to [LTA-DBC Registry@lta.gov.sg](mailto:LTA-DBC_Registry@lta.gov.sg).

Vehicle Deregistration, Disposal and Export

7 Vehicle owners who deregister their vehicles or whose disposal deadline falls between 7 April and 30 June 2020 will be granted an additional two months to dispose of their vehicles. On top of this, owners whose disposal deadline falls between 1 July and 1 August 2020 will be given a further one-month extension to dispose of their vehicles.

8 To facilitate the disposal of deregistered vehicles, all five LTA-appointed scrapyards operators¹ will resume scrapping services from 26 May 2020. Vehicle owners must book an appointment with the respective scrapyards operator before sending in their vehicles.

9 For owners whose deregistered vehicles are due for export, the three LTA-appointed Export Processing Zones (EPZs)² will reopen from 2 June 2020 to accept vehicles for storage, pending export. Vehicle owners must book an appointment with the respective EPZ operator before sending in their vehicles.

10 Vehicle owners are advised to check their disposal deadline via their Dashboard at www.onemotoring.com.sg. Further details on LTA-appointed EPZs and scrapyards are available on www.onemotoring.com.sg.

¹ The five LTA-appointed scrapyards operators are: Chuan Machinery Ptd Ltd, Hup Lee Leong Hardware Pte Ltd, Kheng Keng Auto Pte Ltd, Kiat Lee Machinery Pte Ltd, and Sky Metal Pte Ltd.

² The three LTA-appointed EPZs are: Autoexport & EPZ Pte Ltd, Boeki Auto & Marine Pte Ltd, and Cogent Automobile Logistics Pte Ltd.

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