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06 April 2020

All Road Tax Collection Centres

Our ref VRL/17/2020
Your ref LTA/VR&L/V43.046.004
DID Fax 65535329

Dear Sir/Madam

Suspension of Road Tax Renewal Services at Road Tax Collection Centres (RTCCs)

The Multi-Ministry Taskforce had on 3 April 2020 announced an elevated set of safe distancing measures to pre-empt the trend of increasing local transmission of COVID-19 with effect from 7 April to 4 May 2020 (inclusive).

In view of the above, all road tax renewal services at RTCCs will be suspended from 7 April to 4 May 2020 (both dates inclusive). RTCCs will not be able to perform any road tax renewal transactions via the LTALink System during this period.

Vehicle owners may still renew their road tax through one of the following channels:

- Internet (via <http://www.onemotoring.com.sg>), where the service is available daily from 1 a.m. to midnight;
- AXS Stations / AXS e-Station / AXS m-Station, where the service is available daily from 1 a.m. to midnight;
- GIRO, if the vehicle owner has already made the necessary arrangements with LTA and his bank.

Please bring the contents of this circular to the attention of your staff immediately. Thank you.

Yours sincerely



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VEHICLE-RELATED SERVICES AVAILABLE ONLINE DURING ELEVATED SAFE DISTANCING MEASURES

The Multi-Ministry Taskforce announced an elevated set of safe distancing measures, as a circuit breaker to pre-empt the trend of increasing local transmission of COVID-19, effective from 7 April to 4 May 2020 (dates inclusive).

2 During this period, LTA's vehicle services will remain accessible to the public via the OneMotoring website (www.onemotoring.com.sg). In line with the objective of safe distancing, counter services at LTA's Customer Service Centre and e-Lobbies at Sin Ming Drive will cease operations from 7 April to 4 May 2020.

3 To support vehicle owners to abide by the elevated set of safe distancing measures, LTA will make the following adjustments during this period:

- **Periodic vehicle inspection for private cars** – This will be deferred. To facilitate continued usage, LTA will allow the road tax for such private cars to be renewed for six months if they have valid insurance coverage. Goods vehicles, buses, taxis, Private Hire Cars (PHCs), and motorcycles will still be required to go for periodic inspections as scheduled; Authorised Inspection Centres will remain open to facilitate this.
- **Seal inspection for Off-Peak Cars** – This will be waived during this period.
- **Disposal of de-registered vehicles** – Owners who de-register their vehicles, or whose one-month deadline for disposing of their de-registered vehicles falls within this period will be given an additional two months to dispose of their vehicles as all LTA-authorized scrapyards and Export Processing Zones, and other vehicle exporters will not be in operation.
- **Registration of replacement vehicle under the Early Turnover Scheme (ETS)** – Owners of commercial vehicles due to be de-registered during this period will be given an additional two months to register their replacement vehicle under ETS.

4 Vehicle owners are still required to ensure their vehicles have valid road tax and motor insurance coverage. Heavy vehicle owners who require a Vehicle Parking Certificate (VPC) may submit their VPC applications to LTA-DBC_Registry@lta.gov.sg.