

10 Sin Ming Drive Singapore 575701

6 April 2020

All Electronic Service Agents

VRL/15/2020  
Our ref LTA/VR&L/V43.054.000  
Your ref  
DID Fax 65535329

Dear Sir / Madam

**Vehicle-Related Services Available Online During Elevated Set of Safe Distancing Measures**

Please refer to the attached LTA press releases dated 4 and 5 April 2020 regarding vehicle-related services during the period of Elevated Safe Distancing Measures (ESDM) from 7 April to 4 May 2020.

**Closure of Counter Services and e-Lobbies**

Counter services at LTA's Customer Service Centre and e-Lobbies at Sin Ming Drive will be closed during the ESDM period. Vehicle owners and Electronic Service Agents (ESAs) can access all vehicle-related services online at [www.onemotoring.com.sg](http://www.onemotoring.com.sg) and the LTALink System (for ESAs only).

**Please take note of the following adjustments during the ESDM period.**

**Periodic Inspections for Private Cars to be Deferred**

Periodic inspections for private cars that are due during the ESDM period will be deferred. Such cars will be allowed to renew their road tax for 6 months if they have valid insurance coverage.

**Seal Inspection for Off-Peak Cars to be Waived**

Seal inspection for Off-Peak Cars with road tax due during the ESDM period will be waived.

**Disposal Period for Deregistered Vehicles**

The disposal deadline for vehicles that are deregistered during the ESDM period will be extended from 1 month to 3 months. Similarly, vehicles with a disposal deadline that falls within the ESDM period will also be extended to 3 months.

Consequently, the grace period for registration of the replacement vehicles under the Early Turnover Scheme will be 3 months for vehicles that are deregistered during the ESDM period.

### **April 2020 COE Bidding Exercises**

The COE bidding exercises in April 2020 will be suspended.

With the suspension of the exercises, the April 2020 Prevailing Quota Premium (PQP) for Category A to D will also apply in May 2020. Owners can pay the May 2020 PQP from 15 April 2020. No cash or cheque payment for PQP will be allowed. Owners are advised to renew their COE online at [www.onemotoring.com.sg](http://www.onemotoring.com.sg) using their Internet Banking Accounts (i.e. eNETS Debit).

### **Specified Period for Financing Clearance for Vehicle Transfer and Deregistration**

To allow vehicle owners and finance companies more time to settle vehicle loan matters during this period, the Specified Period/financing cycle for vehicle transfer and deregistration will be extended. When the financing cycle for vehicle transfer and deregistration is triggered between 7 April and 4 May 2020, the Specified Period for finance companies to submit the Deed of Indemnity (DOI) and other relevant documents to LTA to stop the transfer or deregistration transaction will be extended from 8 to 14 calendar days.

### **ESA Transaction Limit**

From 7 April 2020, requests for **permanent increase** of transaction limits will be suspended. For **temporary increase** of transaction limit for daily settlement, ESAs can only **transfer funds online** to LTA. LTA will not be accepting Cashier Orders. Please submit your request for temporary increase of transaction limit to [LTA\\_ESA\\_TL@lta.gov.sg](mailto:LTA_ESA_TL@lta.gov.sg).

Please bring the contents of this circular to the attention of your members and staff accordingly. Thank you.

Yours sincerely



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Date of Issue: 4 April 2020

## VEHICLE-RELATED SERVICES AVAILABLE ONLINE DURING ELEVATED SAFE DISTANCING MEASURES

The Multi-Ministry Taskforce announced an elevated set of safe distancing measures, as a circuit breaker to pre-empt the trend of increasing local transmission of COVID-19, effective from 7 April to 4 May 2020 (dates inclusive).

2 During this period, LTA's vehicle services will remain accessible to the public via the OneMotoring website ([www.onemotoring.com.sg](http://www.onemotoring.com.sg)). In line with the objective of safe distancing, counter services at LTA's Customer Service Centre and e-Lobbies at Sin Ming Drive will cease operations from 7 April to 4 May 2020.

3 To support vehicle owners to abide by the elevated set of safe distancing measures, LTA will make the following adjustments during this period:

- **Periodic vehicle inspection for private cars** – This will be deferred. To facilitate continued usage, LTA will allow the road tax for such private cars to be renewed for six months if they have valid insurance coverage. Goods vehicles, buses, taxis, Private Hire Cars (PHCs), and motorcycles will still be required to go for periodic inspections as scheduled; Authorised Inspection Centres will remain open to facilitate this.
- **Seal inspection for Off-Peak Cars** – This will be waived during this period.
- **Disposal of de-registered vehicles** – Owners who de-register their vehicles, or whose one-month deadline for disposing of their de-registered vehicles falls within this period will be given an additional two months to dispose of their vehicles as all LTA-authorized scrapyards and Export Processing Zones, and other vehicle exporters will not be in operation.
- **Registration of replacement vehicle under the Early Turnover Scheme (ETS)** – Owners of commercial vehicles due to be de-registered during this period will be given an additional two months to register their replacement vehicle under ETS.

4 Vehicle owners are still required to ensure their vehicles have valid road tax and motor insurance coverage. Heavy vehicle owners who require a Vehicle Parking Certificate (VPC) may submit their VPC applications to [LTA-DBC\\_Registry@lta.gov.sg](mailto:LTA-DBC_Registry@lta.gov.sg).

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Date of Issue: 5 April 2020

## **SUSPENSION OF COE BIDDING EXERCISES IN APRIL DURING ELEVATED SAFE DISTANCING MEASURES**

The Multi-Ministry Taskforce announced an elevated set of safe distancing measures, as a circuit breaker to pre-empt the trend of increasing local transmission of COVID-19, effective from 7 April to 4 May 2020 (dates inclusive).

2 With the closure of motor vehicle dealerships and showrooms during this period, COE bidding exercises in the month of April will be suspended. LTA will continue to monitor the situation closely and update on subsequent bidding exercises. Dealers may use their existing stock of Temporary COEs (TCOEs) to register new vehicles.

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