

LTALink System

User Guide

**Electronic Service Agent (ESA)
Fast And Secure Transfers (FAST)
Service**

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1 Change from GIRO to FAST Service

- 1.1 Since the implementation of LTALink System, Electronic Service Agents (ESAs) are given access to LTALink System to perform vehicle-related transactions on behalf of vehicle owners. The taxes/ fees collected on behalf of LTA are deducted from ESAs' bank accounts via daily backend GIRO arrangement after these transactions were successfully completed. Every ESA is given a Transaction Limit (based on ESA's functions and transaction history) which caps the transaction amount that the ESA can perform. For ESAs who need to transact above this cap, requests for Transaction Limit Increase (supported by security deposit in the form of fund transfer or banker's guarantee) need to be submitted to LTA, and the transactions need to be completed before the cut-off time for settlement using fund transfer.
- 1.2 We have reviewed the process and would leverage the Fast And Secure Transfers (FAST) for fund transfers to replace the current Transaction Limit framework with backend GIRO arrangement for the LTALink System. This will improve efficiency and allow ESAs to perform transactions with instantaneous deduction of payments without the Transaction Limit restriction.

2 FAST Service

- 2.1 Under FAST arrangement, each transaction submitted by the ESA will be immediately sent to the bank for deduction of payment from the ESA's bank accounts. The payment status will be updated to the LTALink System and the transaction will be successfully completed upon the successful deduction of the payment. For failed payment, ESAs will have to re-perform the transaction. For partial payment (which applies only to transactions above \$200,000¹), ESAs can either make FAST payment for the remaining amount or cancel the transaction (where refund of the partial payment will be made to the ESAs).

¹ Each FAST transaction is capped at \$200,000. If the transaction is above \$200,000, LTALink System will split into multiple FAST transactions for sending to the bank. Partial payment would occur when any of the FAST transactions is not successful.

- 2.2 **The FAST arrangement is mandatory for all ESAs using the LTALink System. Every ESA must have 2 Direct Debit Authorisation (DDA)² arrangements with LTA, as the LTALink System will send the transaction to either of the 2 banks to deduct the payment using FAST from the ESAs' bank account. ESAs need to maintain sufficient bank balance in their bank account before submitting the transaction in the LTALink System, as the transaction will only be successfully completed upon successful FAST deduction of the full payment for the transaction.**

3 Counter Balance [Optional Feature]

- 3.1 This is an optional feature in the LTALink System to help ESAs with multiple users better manage their transactions to match the funds made available in their bank accounts. This Counter Balance allows an ESA to specify a total transaction amount for all the transactions to be performed in the LTALink System. It tracks the total amount transacted by each of the users in the LTALink System and the remaining balance (at ESA level) from the specified total transaction amount. The Counter Balance is reduced by each successful FAST payment from ESA and increased by each successful FAST refund to ESA.

This Counter Balance can be made visible to all users under the same ESA, so that the users know the remaining balance available before they perform any transaction, to avoid the need to re-perform the transaction (if it cannot be completed due to failed FAST payment as a result of insufficient funds in the bank).

- 3.2 For example, ESA sets aside \$500,000 in the bank (whose actual bank balance may be above \$500,000 e.g. \$600,000) for transactions to be carried out in the LTALink System, and updates \$500,000 at the Counter Balance.

If user A and user B of the ESA complete transactions of \$20,000 and \$310,000 respectively, the Counter Balance of the ESA will be reduced to \$170,000 (i.e. Counter Balance \$500,000 – user A's \$20,000 – user B's \$310,000).

² The processing time for setting up DDA by banks ranges from 3 to 4 weeks. To ensure successful transaction, ESA should maintain the 2 DDAs at all times (for crediting to either LTA's DBS or OCBC bank account). If ESA needs to change bank account, new DDA Forms should be submitted to LTA in advance, and the existing bank account should only be closed after the new DDAs have been set up.

If user C of the ESA wishes to proceed with a transaction of \$400,000, he/she should not proceed as the Counter Balance is showing \$170,000 to avoid any failed FAST deduction at the ESA's bank account.

However, if user C of the ESA proceeds to perform the transaction of \$400,000, it will result in partial deduction of \$270,000 (i.e. Bank balance \$600,000 – user A's \$20,000 – user B's \$310,000), the Counter Balance will be reduced to negative \$100,000 (i.e. Counter Balance \$500,000 – user A's \$20,000 – user B's \$310,000 – user C's \$270,000).

User C's transaction will be pending for outstanding FAST payment in the LTALink System. The user can retrieve the outstanding payment in "Make Outstanding FAST Payment" before 7 pm of the day to make FAST payment for the remaining amount (\$130,000) after topping up funds in the ESA's bank account. Alternatively, the user can cancel the transaction where \$270,000 will be refunded (if cancellation is done before cut-off time of 7 pm). Once cancelled before cut-off time and FAST refund is successful, the Counter Balance will be increased by \$270,000 to \$170,000.

- 3.3 The FAST payment will take place based on the actual bank balance in the ESA's bank account, and not the Counter Balance. Hence, the users can still submit a transaction even if the Counter Balance is negative, and FAST payment will still be sent to the bank. Refer to Appendix I "Counter Balance".

4 Types of FAST Payment

4.1 Successful FAST Payment

Each transaction submitted by the ESAs will be immediately sent for FAST deduction from the ESAs' bank account. The bank will instantaneously return the FAST payment status to the LTALink System which will allow the transaction to be completed successfully upon the successful FAST deduction. Refer to Appendix II "Successful Payment".

4.2 Failed FAST Payment

For transaction sent for FAST payment whose status is returned by the bank as unsuccessful, LTALink System will not allow the transaction to be completed. ESA will need to re-perform the transaction. Refer to Appendix II "Failed Payment".

4.3 Partial FAST Payment

For transaction sent for FAST payment whose status is returned by the bank as partially successful (applicable only for transaction whose value is above each FAST transaction cap of \$200,000), LTALink System will put the transaction under “Make Outstanding FAST Payment” to be completed by 7 pm of the same day. Refer to Appendix II “Partial Payment”.

5 System-Triggered Transaction

- 5.1 Besides transaction done online by ESAs, there are also system-triggered transactions, such as extension of temporary transfer vehicle ownership period, recall activation/ monitoring, etc. Such system-triggered transactions will also be sent for FAST payment by LTALink System automatically. To avoid failure, ESAs should ensure that there are sufficient funds in their bank account to cater for such system-triggered transactions as well. If the FAST payment is not successful, the transactions will need to be settled by the ESAs by initiating separate fund transfer to LTA’s designated bank account.

6 Exceptions

- 6.1 DDA arrangement is a prerequisite for FAST services and is mandatory for all ESAs. ESAs whose DDA arrangements have not been set up will not be able to use FAST Services. LTALink System will not allow transactions submitted by such ESAs to be completed.
- 6.2 Please sign up and maintain the 2 DDA arrangements with LTA at all times. Pending the set-up of the DDA arrangements, ESAs will need to approach LTA for alternative offline arrangement, subject to LTA’s approval. Refer to Appendix III “No DDA Arrangement”.

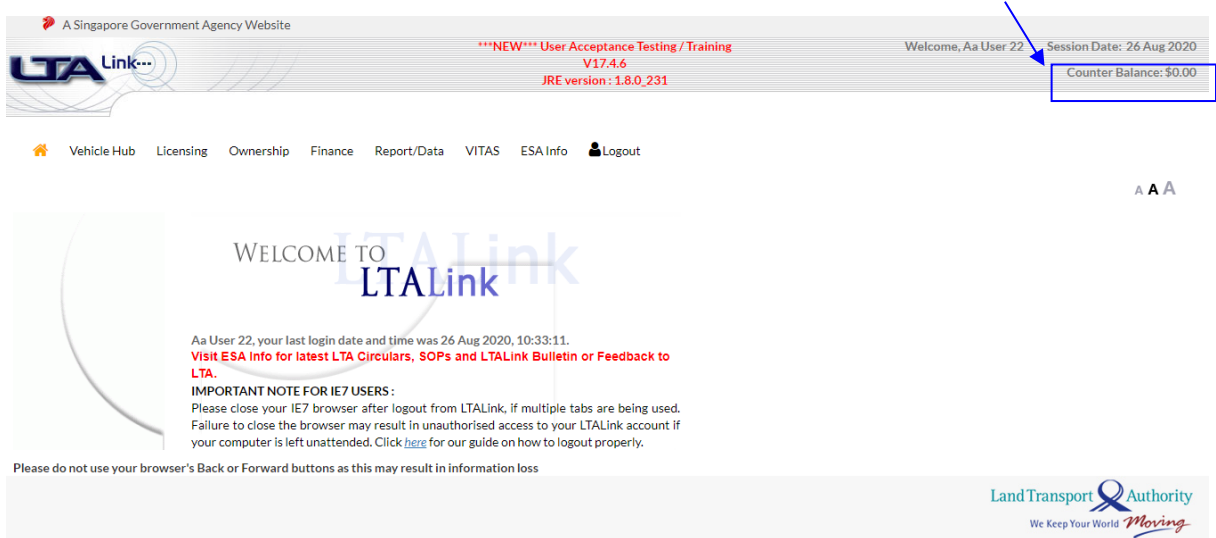
7 Enquiry

- 7.1 ESAs can enquire on their own transactions in the LTALink System. The enquiry can be used for reconciliation against the bank statement to tie the transactions (both online and system-triggered) to the bank statement items. Refer to Appendix IV “Enquiry”.

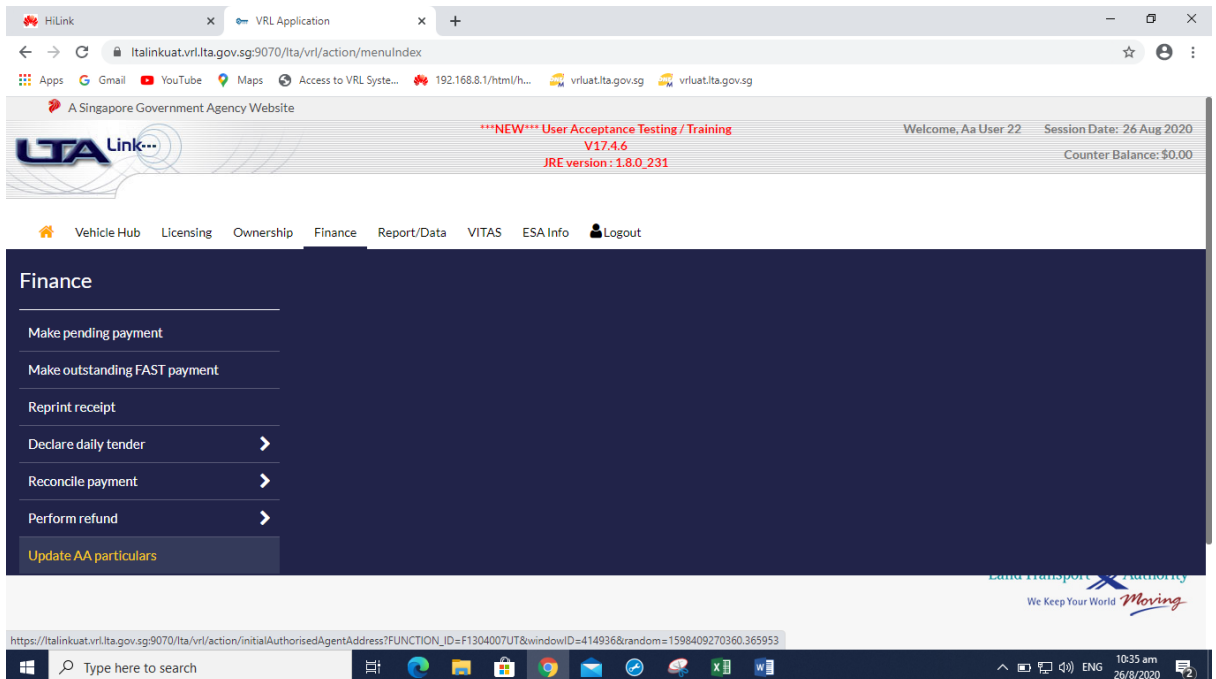
Appendix I: Counter Balance

(1) Step 1: ESA logs in to LTALink System.

Counter Balance is visible to users under the same ESA if “Counter Balance Visibility” is indicated as “Yes”.



(2) Step 2: ESA goes to “Finance -> Update AA Particulars”.



LTALink System

Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

(3) Step 3: ESA selects Agent ID and clicks “Counter Balance” button.

A Singapore Government Agency Website

NEW User Acceptance Testing / Training
V17.4.6
JRE version : 1.8.0_231

Welcome, Aa User 22 Session Date: 26 Aug 2020
Counter Balance: \$0.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

AAA



This service is for Electronic Service Agent to update the mailing address of the agent and its branches.

Note: You may take about 10 minutes to complete this transaction. You will need the following:
- Mailing address (including postal code) and name of contact person

List Authorised Agent

Agent ID & Name	Agent Type Code & Description	Effective Start Date	Effective End Date
<input type="radio"/> AAFAST01 - FAST01	AD_MD - Auth Dealer & Used MTC Dealer	28 May 2020	31 Dec 9999

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V17.4.6
JRE version : 1.8.0_231

Welcome, Aa User 22 Session Date: 26 Aug 2020
Counter Balance: \$0.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

AAA



Configure Authorised Agent Counter Balance

Authorised Agent Transaction Limit Details			
Agent ID & Name :	AAFAST01 - FAST01	Agent Type Code & Description :	AD_MD - Auth Dealer & Used MTC Dealer
Counter Balance * :	<input type="text" value="0.00"/>	Counter Balance Visibility :	<input checked="" type="radio"/> Yes <input type="radio"/> No
Last Updated By :	LTATYNW0 - TAN AH HOW XXXXYNW0	Last Updated Date/Time :	24 Aug 2020 / 16:02:16

*Mandatory field

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- (4) Step 4: ESA updates amount in “Counter Balance” to reflect amount allocated to users to transact, and selects “Counter Balance Visibility” radio button to allow all users of the ESA to view the Counter Balance.

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V17.4.6
JRE version : 1.8.0_231

Welcome, Aa User 22 Session Date: 26 Aug 2020
Counter Balance: \$0.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

1 2 3

Configure Authorised Agent Counter Balance

Authorised Agent Transaction Limit Details

Agent ID & Name :	AAFAST01 - FAST01	Agent Type Code & Description :	AD_MD - Auth Dealer & Used MTC Dealer
Counter Balance * :	<input type="text" value="10000"/>	Counter Balance Visibility :	<input checked="" type="radio"/> Yes <input type="radio"/> No
Last Updated By :	LTATYNW0 - TAN AH HOW XXXXXYNW0	Last Updated Date/Time :	24 Aug 2020 / 16:02:16

* Mandatory field

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- (5) Step 5: ESA clicks “Yes” button to update Counter Balance amount (and past usage amount will be reset to \$0), or clicks “No” button to update Counter Balance amount (but past usage amount will not be reset to \$0 and will be accumulated with subsequent transaction). If ESA does not want to update, click “Cancel” button.

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Welcome, Aa User 22 Session Date: 26 Aug 2020
Counter Balance: \$0.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

1 2 3

Configure Authorised Agent Counter Balance

Authorised Agent Transaction Limit Details

Agent ID & Name :	AAFAST01 - FAST01	Agent Type Code & Description :	AD_MD - Auth Dealer & Used MTC Dealer
Counter Balance * :	<input type="text" value="10000"/>	Counter Balance Visibility :	<input checked="" type="radio"/> Yes <input type="radio"/> No
Last Updated By :	LTATYNW0 - TAN AH HOW XXXXXYNW0	Last Updated Date/Time :	24 Aug 2020 / 16:02:16

* Mandatory field

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Confirmation

Please select one of the following options.

- Click Yes to update and reset Usage Amount to \$0.
- Click No to update without resetting Usage Amount to \$0.
- Click Cancel to abort the update.

LTALink System
Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

Counter Balance updated with new amount and usage is reset to \$0, if "Yes" button is selected.

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LTA Link

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V17.4.6
JRE version : 1.8.0_231

Welcome, Aa User 22 Session Date: 26 Aug 2020
Counter Balance: \$10,000.00

- Vehicle Hub
- Licensing
- Ownership
- Finance
- Report/Data
- VITAS
- ESA Info
- Logout

A A A



Display Authorised Agent Counter Balance

Authorised Agent Transaction Limit Details

Agent ID & Name:	AAFAST01 - FAST01	Agent Type Code & Description:	AD_MD - Auth Dealer & Used MTC Dealer
Counter Balance:	10,000.00	Counter Balance Usage Amount:	0.00
Counter Balance Visibility:	Yes		
Last Updated By:	AAUSER22 - AA USER 22	Last Updated Date/Time:	26 Aug 2020 / 10:37:16

Ok

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Appendix II: Types of FAST Payment

(A) Successful Payment

At Confirmation page, once ESA clicks “Confirm” button, the transaction will be sent to the bank for FAST payment immediately.

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LTALink

NEW User Acceptance Testing / Training
V17.3.2
JRE version: 1.8.0_231

Welcome, Aa User 30 Session Date: 21 Jul 2020 Counter Balance: \$ 242,863.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

1 2 3 4 5

Register New Vehicle (Confirmation)

Owner Particulars

Owner ID:	S1234567D	Gender:	Female
Salutation:	Mrs	Handphone No.:	-
Owner Name:	LUNA	Office Telephone No.:	-
Birth Date:	06 Mar 2000	Fax No.:	-
Home Telephone No.:	-	Registered Address Type:	HDB / HUCD
Email Address:	-	Registered Block/House No.:	11
Registered Address Type:	HDB / HUCD	Registered Street Name:	SIN MING CRESCENT
Registered Block/House No.:	11	Registered Unit No.:	# 21 - 21
Registered Street Name:	SIN MING CRESCENT	Registered Building Name:	-
Registered Unit No.:	# 21 - 21	Registered Postal Code:	500321
Registered Building Name:	-	TCOE No.:	2018020107000379N / 14 Mar 2022 / \$47,990.00
Registered Postal Code:	500321	PARF/COE Rebate No.:	-
TCOE No.:	2018020107000379N / 14 Mar 2022 / \$47,990.00		
PARF/COE Rebate No.:	-		

Vehicle Particulars

Vehicle Type:	P10 - Passenger Motor Car	Vehicle Scheme:	Normal
Vehicle Attachment 1:	No Attachment	Vehicle Attachment 2:	-
Vehicle Attachment 2:	-	Vehicle Attachment 3:	-
Vehicle Make:	MERCEDES BENZ	Vehicle Model:	C180 COUPE (R17 LED)
Propellant:	Petrol	Passenger Capacity:	3
Engine Capacity:	1595 cc	Power Rating:	-
Maximum Power Output:	115.0 kW (154 bhp)	Front/Rear Tyre Information:	225/50 R17 / 225/50 R17
No. Of Axles:	2	Maximum Laden Weight:	1985 kg
Unladen Weight:	1505 kg	CO2 Emission:	136.00 (g/km)
Emission Standard Code:	1006 (Euro VI)	HC Emission:	0.032270 (g/km)
CO Emission:	0.181760 (g/km)	PM Emission:	0.600000 (mg/km)
NOx Emission:	0.025450 (g/km)	Secondary Colour:	-
Primary Colour:	Brown	Manufacturing Year:	2019
Manufacturing Year:	2019	First Registration Date:	21 Jul 2020
First Registration Date:	21 Jul 2020	Original Registration Date:	21 Jul 2020
Chassis No.:	CHA1106277	Engine No.:	ENG1106277
Motor No.:	-	Trailer Chassis No.:	-
Insurance Company:	F03 - FIRST CAPITAL INS LTD	Insurance Cover Note No.:	114564
Open Market Value:	\$10,000.00	Actual ARF Paid:	\$10,000.00

New Registration & Road Tax Fees

Total COE Rebate Amount:	\$0.00	Total Rebates:	\$0.00
Total PARF Rebate Amount:	\$0.00		
Registration Fee:	\$220.00		
Additional Registration Fee:	\$10,000.00		
Additional Registration Fee Rate:	First \$10,000.00 (100%)		
Quota Premium:	\$47,990.00		
CEVS/VES Surcharge Amount:	\$10,000.00	Sub-Total:	\$67,610.00
		Amount Less Rebate:	\$67,610.00
Road Tax Renewal Period:	21 Jul 2020 - 20 Jan 2021		
Road Tax Amount:	\$370.00		
Total Road Tax Rebates:	\$0.00		
Nett Road Tax:	\$370.00		
		Total Amount Payable:	\$67,980.00
COE Deposit:	\$10,000.00	Grand Total:	\$57,980.00

Previous Confirm Cancel

LTALink System

Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

The bank will deduct the amount from ESA's bank account instantaneously, and immediately return the FAST payment status to LTALink System, which will allow the transaction to be completed upon successful deduction.

ESA will see a message at the bottom of the Acknowledgement page indicating that the transaction is completed and the amount deducted.

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LTALink

NEW User Acceptance Testing / Training

Welcome, Aa User 30 Session Date: 21 Jul 2020 Counter Balance: \$ 300,843.00

V21.3.2 JRE version: 1.8.0_231

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

1 2 3 4 5

Register New Vehicle (Acknowledgement)

Vehicle Particulars

Vehicle No:	SM2156P	Vehicle Scheme:	Normal
Vehicle Type:	P10 - Passenger Motor Car	Vehicle Model:	C180 COUPE (R17 LED)
Vehicle Attachment 1:	No Attachment	Engine No:	ENG1106277
Vehicle Attachment 2:	-	Trailer Chassis No:	-
Vehicle Make:	MERCEDES BENZ	Passenger Capacity:	3
Chassis No:	CHA1106277	Power Rating:	-
Motor No:	-	Maximum Laden Weight:	1985 kg
Propellant:	Petrol	Secondary Colour:	-
Engine Capacity:	1595 cc	Original Registration Date:	21 Jul 2020
Maximum Power Output:	115.04kW (154 bhp)	Open Market Value:	\$10,000.00
Unladen Weight:	1595 kg	Minimum PARF Benefit:	\$5,000.00
Primary Colour:	Brown	Additional Registration Fee Rate:	First \$10,000.00 (100%)
First Registration Date:	21 Jul 2020		
Manufacturing Year:	2019		
PARF Eligibility:	Yes		
No. of Transfers:	0		
Actual ARF Paid:	\$10,000.00		

Owner Particulars

Owner Name:	LUNA
Owner ID Type:	Singapore NRIC
Owner ID:	S1234567D
Registered Address Type:	HDB / HUCD
Registered Block/House No.:	11
Registered Street Name:	SIN MING CRESCENT
Registered Unit No.:	# 21 - 21
Registered Building Name:	-
Registered Postal Code:	520221
COE No. / Expiry Date:	2018020107000379N / 20 Jul 2030
COE Bid Category:	E - Open - all except motorcycle
QP Paid:	\$47,390.00

Transaction Details

Business Transaction Ref. No.:	20200721102456400562
Business Transaction Date:	21 Jul 2020
Business Transaction Time:	10:24:58

Message

The above vehicle has been successfully registered.
The total amount is \$57,980.00.

Please note that the name you have entered is different from LTA's record and will be subject to LTA's verification.
The notification delivery date will be subject to validation of address with source agency.

OK Save as PDF

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(B) Failed Payment

After ESA submits the transaction, the transaction will be sent to the bank for FAST payment immediately. If the payment status returned by the bank is not successful (e.g. due to insufficient bank balance), LTALink System will not allow the transaction to be completed, and user will see a message at the bottom of the page indicating that the transaction is not successful.

ESA will need to ensure that the bank account (specified in the DDA arrangement) is topped up with sufficient funds before re-performing the transaction.

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NEW User Acceptance Testing / Training
V17.2.8
JRE version: 1.8.0_231

Welcome, Aa User 29 Session Date: 22 Jun 2020 Counter Balance: \$-276,720.10

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

Collect Payment

Payment Transaction Details

Payment Transaction Reference No.: 20200622114703011224 Asset No. / Chassis No.: SFG6812B
Business Transaction Reference No.: 20200622114702300146 Last Updated By: AAUSER29 - AA USER 29

Payment Method Reference No.	Amount	Payment Status	PSP Payment Status	Void Reference Number
20200622114703598396	\$17.10	Failed	G9999-Internal Server Error, HTTP status: 500	-

Message

The FAST transaction is not successful. Your transaction has been cancelled. Any deducted amount will be refunded where applicable. [FN09104]
Your transaction has been cancelled. [FN09087]

OK

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Land Transport Authority

For registration transaction, the transaction will be put back to the “Register New Vehicle Summary (Save-As-Draft)” and ESA can retrieve the transaction and re-submit after the bank account is topped up with sufficient funds.

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NEW User Acceptance Testing / Training
V17.2.8
JRE version: 1.8.0_231

Welcome, Aa User 30 Session Date: 22 Jul 2020 Counter Balance: \$ 300,873.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

Register New Vehicle Summary List (Save-As-Draft)

Creation Date	Business Transaction Ref. No.	Owner Name	Owner ID	Chassis No.	Last Update User	Amount
20 Jul 2020	20200720121514994059	ATILINDA	S1234567D	CHA1106274	AAUSER30	\$63,601.00
20 Jul 2020	20200720103248673177	LAWRENCE	S1234567D	CHA1106273	AAUSER30	\$59,600.00
20 Jul 2020	20200720143854809146	REGINA	S1234567D	AAUSER30	AAUSER30	\$43,134.00
20 Jul 2020	20200720164448179614	QUEENIE	S1234567D	CHA1106276	AAUSER30	\$66,806.00
15 Jul 2020	20200715094404983316	CHEE	S1234567D	CHA1106271	AAUSER30	\$75,154.00
07 Jul 2020	20200707091052466459	GWEN	S1234567D	CHA1106265	AAUSER30	\$55,155.00
07 Jul 2020	20200707141414394988	CHAN	S1234567D	CHA1106266	AAUSER30	\$75,145.00
06 Jul 2020	20200706101149100732	LIM	S1234567D	CHA1106264	AAUSER30	\$74,807.00
06 Jul 2020	20200706094305359224	GOH	S1234567D	CHA1106263	AAUSER30	\$55,155.00
15 Jun 2020	20200615104509840501	TAN	S1234567D	CHA0106207	AAUSER30	\$37,574.00
Total:						\$606,131.00

Disclaimer:
Each amount displayed above is correct only at the time of the creation of the draft application and may not be reflective of the amount payable when the application to register the vehicle is submitted and received by the Authority. The amount to be paid will be updated to reflect the prevailing amount applicable at the time of the submission of the application at the confirmation page immediately prior to the submission.

Delete Draft Next

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(C) Partial Payment – Only for Transactions with Payment Amount More Than \$200,000

After ESA submits the transaction, the transaction will be sent to the bank for FAST deduction immediately. If the payment status returned by the bank is partially successful (e.g. due to insufficient bank balance), LTALink System will not allow the transaction to be completed, and user will see a message at the bottom of the page indicating that the partial amount has been deducted, and ESA can either make FAST payment for the remaining amount or cancel the transaction (before cut-off time of 7 pm of the same transaction date) to get immediate refund of the partial payment.

The screenshot shows the 'Collect Payment' screen in the LTALink System. It displays a table of payment transactions with columns for Payment Method Reference No., Amount, Payment Status, PSP Payment Status, and Void Reference Number. The table shows six transactions: five of \$10,000.00 (one failed, four approved) and one of \$3,601.00 (approved). A message at the bottom states: 'Note: We have deducted \$53,601.00 from your bank account. You can either make payment later for the outstanding amount of \$10,000.00 or cancel transaction for refund of \$53,601.00. Any outstanding payment must be made by today, 22 Jul 2020 before 1400, or else the transaction will be voided.' Below the message are two buttons: 'Make Payment Later' and 'Cancel Transaction'. A blue arrow points to the 'Cancel Transaction' button.

Payment Method Reference No.	Amount	Payment Status	PSP Payment Status	Void Reference Number
20200722080644837121	\$10,000.00	Failed	1261-Any Other Reasons.	-
202007220806446336333	\$10,000.00	Approved	Success	-
20200722080644686308	\$10,000.00	Approved	Success	-
20200722080647200691	\$10,000.00	Approved	Success	-
20200722080647571118	\$10,000.00	Approved	Success	-
20200722080647838478	\$10,000.00	Approved	Success	-
20200722080648030076	\$3,601.00	Approved	Success	-

\$53,601 is successfully deducted,
and 1 deduction of \$10,000
(Payment Method Reference
20200722080644837121) failed.

E.g. for illustration purpose, if FAST transaction cap is \$10,000³, a registration transaction of \$63,601 will be split into 6 FAST payments of \$10,000 and 1 FAST payment of \$3,601. Each FAST payment will be processed by the bank separately and returned to LTALink System, and will be reflected in ESA’s bank statement as separate line items. If any of the FAST payments is returned by bank as failed, the registration transaction is considered pending (with partial payment), and will be put under “Make Outstanding FAST Payment”.

Before cut-off time of 7 pm on the same transaction date, ESA can retrieve the outstanding payment transaction under “Make Outstanding FAST Payment” to either:

- (a) Submit for FAST payment of the remaining amount (after bank account has been topped up with sufficient funds) by clicking “Make Payment” button; or
- (b) Cancel the pending payment transaction to get immediate refund via FAST (back to the same bank account under DDA arrangement) by clicking “Cancel Transaction” button.

³ \$10,000 is for illustration only. The current actual FAST cap is \$200,000 per deduction.

Aftet cut-off time of 7 pm on the same transaction date, if the outstanding payment transaction is left pending, LTALink System will void the pending transaction and create backend refund for the partial payment. The refund will be processed backend by LTA within 3 weeks and returned to ESA via FAST (back to the bank account under DDA arrangement). Voided transaction will be put back to “Register New Vehicle Summary List (Save-As-Draft)”.

Payment Transaction Reference No.	Function Description	Asset No. / Chassis No.	Last Updated By	Total Amount Payable	Total Amount Unpaid	Transaction Expiry Date Time
20200722062738927399	01.02 Register New Vehicle (AA)	CHA1106263	AAUSER30	\$55,155.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722062542830572	01.02 Register New Vehicle (AA)	CHA1106244	AAUSER30	\$74,807.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722062224109980	01.02 Register New Vehicle (AA)	CHA1106266	AAUSER30	\$75,145.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722062123211459	01.02 Register New Vehicle (AA)	CHA1106265	AAUSER30	\$55,155.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722061909202430	01.02 Register New Vehicle (AA)	CHA1106271	AAUSER30	\$75,154.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722061647512934	01.02 Register New Vehicle (AA)	CHA1106276	AAUSER30	\$66,806.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722061354301171	01.02 Register New Vehicle (AA)	CHA1106275	AAUSER30	\$43,134.00	\$10,000.00	22 Jul 2020 - 14:00:00
2020072206113673586	01.02 Register New Vehicle (AA)	CHA1106273	AAUSER30	\$59,600.00	\$10,000.00	22 Jul 2020 - 14:00:00
20200722060644612286	01.02 Register New Vehicle (AA)	CHA1106274	AAUSER30	\$63,601.00	\$10,000.00	22 Jul 2020 - 14:00:00
2020072114032165050	05.09.025 - Extend Temporary Transfer Of Ownership (1st Extension)	SKB121T	BATCH	\$30.00	\$30.00	

(a) In the illustration above, after ESA retrieves the outstanding payment transaction to make payment again, LTALink System sends the remaining \$10,000 for FAST payment. If successful, the pending transaction will be completed and removed from “Make Outstanding FAST Payment”. If not successful, the outstanding payment transaction will be put back to “Make Outstanding FAST Payment” again.

Payment Method Reference No.	Amount	Payment Status	PSP Payment Status	Void Reference Number
20200722080644637121	\$10,000.00	Failed	1261-Any Other Reasons.	-
20200722080644636333	\$10,000.00	Approved	Success	-
20200722080644686308	\$10,000.00	Approved	Success	-
20200722080647200691	\$10,000.00	Approved	Success	-
20200722080647571118	\$10,000.00	Approved	Success	-
20200722080647838478	\$10,000.00	Approved	Success	-
20200722080648030076	\$3,601.00	Approved	Success	-
2020081094938624184	\$10,000.00	Approved	Success	-

Remaining \$10,000 is deducted under new Payment Method Reference 2020081094938624184.

- (b)(i) In another illustration below, a registration transaction of \$59,600 is sent for FAST payment with partial payment (\$49,600). When ESA retrieves the outstanding payment transaction to cancel before cut-off time of 7 pm, LTALink System will send the partial payment of \$49,600 for FAST refund to ESA (back to the same bank account under DDA arrangement) immediately. If successful, ESA will see the message indicating that the transaction is voided and the partial payment is refunded. The voided transaction is removed from “Make Outstanding FAST Payment”.

The screenshot shows the LTALink System interface. At the top, there is a navigation bar with the LTA logo and user information: "Welcome, Aa User 30", "Session Date: 18 Aug 2020", and "Counter Balance: \$39,600.00". Below the navigation bar, there is a "Collect Payment" section. It contains a "Payment Transaction Details" table and a "Payment Method Reference No." table. The "Payment Method Reference No." table has columns for "Payment Method Reference No.", "Amount", "Payment Status", "PSP Payment Status", and "Void Reference Number". The table shows several rows of transactions, with the first row highlighted in blue. Below the table, there is a "Message" box with the text: "Your transaction has been voided. The amount of \$49,600.00 has been refunded to your bank account. [FN09091]".

Payment Method Reference No.	Amount	Payment Status	PSP Payment Status	Void Reference Number
20200722081114102929	\$10,000.00	Failed	1261-Any Other Reasons	-
2020072208111442288	\$10,000.00	Voided	Success	20200818102811591403
20200722081114720049	\$10,000.00	Voided	Success	20200818102816966583
20200722081115019004	\$10,000.00	Voided	Success	20200818102820723832
20200722081115357130	\$10,000.00	Voided	Success	20200818102825539942
20200722081115667252	\$9,600.00	Voided	Success	20200818102828996839

Message
Your transaction has been voided. The amount of \$49,600.00 has been refunded to your bank account. [FN09091]

- (b)(ii) In another illustration below, a registration transaction of \$57,980 is sent for FAST payment with partial payment (\$47,980). When ESA retrieves the outstanding payment transaction to cancel before the cut-off time of 7 pm, LTALink System will send the partial payment of \$47,980 for FAST refund to ESA (back to the same bank account under DDA arrangement) immediately. If not successful (e.g. due to closure of bank account by ESA), ESA will see a message indicating that a refund is created. The refund will be processed backend by LTA within 3 weeks and returned to ESA via FAST (back to the bank account under DDA arrangement).

LTALink System

Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

Collect Payment

Payment Transaction Details					
Payment Transaction Reference No.:	20200722083121652741		Asset No. / Chassis No.:	CHA1106278	
Business Transaction Reference No.:	20200722083120947097		Last Updated By:	AAUSER30 - AA USER 30	
Payment Method Reference No.	Amount	Payment Status	PSP Payment Status	Void Reference Number	
20200722083121775989	\$10,000.00	Failed	1261-Any Other Reasons.	-	
20200722083122355084	\$10,000.00	Approved	Succ-Success	-	
20200722083122690215	\$10,000.00	Approved	Succ-Success	-	
20200722083123093796	\$10,000.00	Approved	Succ-Success	-	
20200722083123406645	\$10,000.00	Approved	Succ-Success	-	
20200722083123640951	\$7,980.00	Approved	Succ-Success	-	

Message
Note: We have deducted \$47,980.00 from your bank account. You can either make payment later for the outstanding amount of \$10,000.00 or cancel transaction for refund of \$47,980.00. Any outstanding payment must be made by today, 22 Jul 2020 before 14:00, or else the transaction will be voided.

[Make Payment Later](#) [Cancel Transaction](#)

Please do not use your browser's Back or Forward buttons as this may result in information loss

Collect Payment

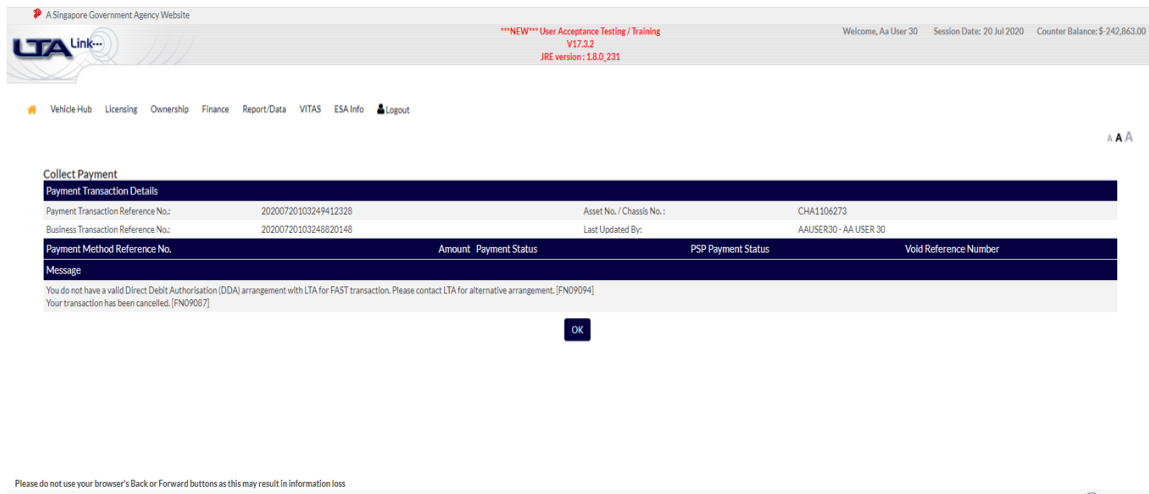
Payment Transaction Details					
Payment Transaction Reference No.:	20200722083121652741		Asset No. / Chassis No.:	CHA1106278	
Business Transaction Reference No.:	20200722083120947097		Last Updated By:	AAUSER30 - AA USER 30	
Payment Method Reference No.	Amount	Payment Status	PSP Payment Status	Void Reference Number	
20200722083121775989	\$10,000.00	Failed	1261-Any Other Reasons.	-	
20200722083122355084	\$10,000.00	Approved	Succ-Success	-	
20200722083122690215	\$10,000.00	Approved	Succ-Success	-	
20200722083123093796	\$10,000.00	Approved	Succ-Success	-	
20200722083123406645	\$10,000.00	Approved	Succ-Success	-	
20200722083123640951	\$7,980.00	Approved	Succ-Success	-	

Message
A refund request 20200722090922242535 has been created. [FN09090]

[OK](#)

Appendix III “No DDA Arrangement”

For ESAs without DDA arrangement (e.g. waiting for the DDA arrangement to be set up), ESA will see message indicating “You do not have a valid Direct Debit Authorisation (DDA) arrangement for FAST transaction. Please contact LTA for alternative arrangement.” after submitting transaction.



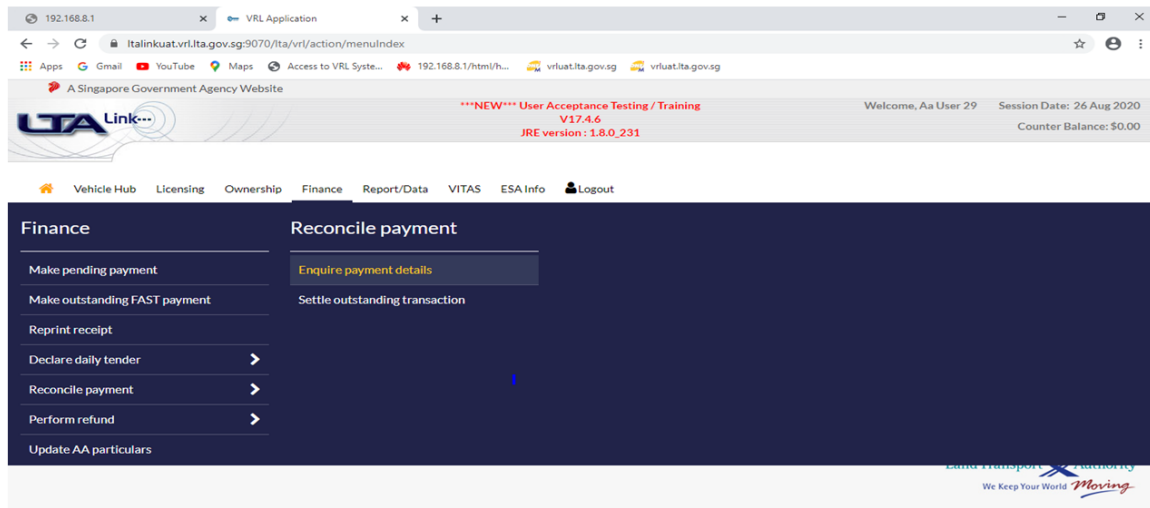
Please contact the following LTA Finance officers on the alternative arrangement:

Name of Officer	Designation	Contact Number	Email Address
Sumitha Panneerselvam	Assistant Manager, Collections, Receivables & Refunds	6553 5526	Sumitha_Panneerselvam@lta.gov.sg
Gena Tan	Senior Finance Executive	6553 5296	Gena_Tan@lta.gov.sg
Krystal Heng	Senior Finance Assistant	6553 5206	Krystal_Heng@lta.gov.sg

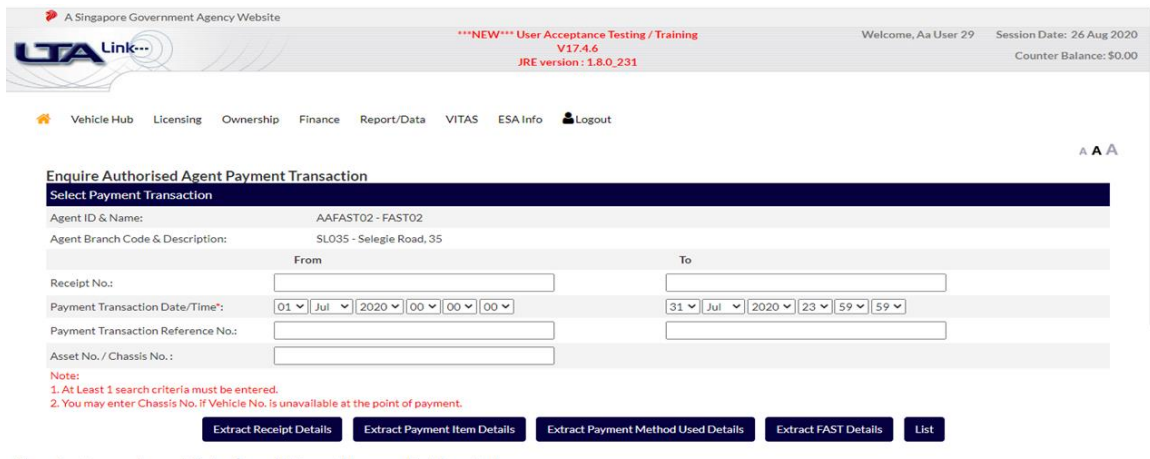
Appendix IV “Enquiry”

ESAs can enquire FAST transactions from the LTALink System to tally with their bank statements.

- (1) Step 1: ESA logs in to LTALink System and goes to “Finance -> Reconcile payment -> Enquire payment details”.



- (2) Step 2: ESA enters enquiry criteria, e.g. “Payment Transaction Date/Time” and clicks “Extract FAST Details”.



(3) Step 3: LTALink System will display the list of transactions and ESA can either click “Save” or “Save as Excel” button.

A Singapore Government Agency Website

NEW User Acceptance Testing / Training
V17.4.6
JRE version : 1.8.0_231

Welcome, Aa User 29 Session Date: 26 Aug 2020
Counter Balance: \$0.00

Vehicle Hub Licensing Ownership Finance Report/Data VITAS ESA Info Logout

Extract Payment Transaction
Extract Payment FAST Transaction

Payment Transaction Reference No.	Receipt No.	Business Transaction Reference No.	Asset No./Chassis No.	Business Transaction Status	Payment Method Reference No.	Payment Status	PSP Payment Status	Payment Settle Status	PSP Payment Settlement Status	Payment Transaction Date/Time	Receipt Date/Time	Payment Settlement Date/Time	Payment Instruction Date/Time	PSP Deduction Date/Time	Payment Amount(\$)	Payment Method	Bank Swift Code	Swift Account No.	Void Reference Number	Void-Payment Method	Void-Bank Swift Code	Void-Swift Account No.
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134438578113	F - Failed	1261	F - Failed		16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:48:14	16 Jul 2020 / 13:44:38			10,000.00							
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134438914389	A - Approved	Succ	P - Pending		16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:48:14	16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:44:39	10,000.00								
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134439160993	V - Voided	Succ	F - Failed		16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:48:14	16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:44:39	10,000.00								
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	2020071613443930164	V - Voided	Succ	F - Failed		16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:48:14	16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:44:39	10,000.00								
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134439691707	V - Voided	Succ	F - Failed		16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:48:14	16 Jul 2020 / 13:44:38	16 Jul 2020 / 13:44:39	10,000.00								

20200709173157405752 | 20200709173156530157 | CHA1106215 | F - Failed | 20200709173158060232 | F - Failed | G9999 | F - Failed | 09 Jul 2020 / 17:31:57 | | 09 Jul 2020 / 17:31:57 | 209.00 | | | | | | | |

20200709172051406365 | 20200709172050560986 | CHA1106215 | F - Failed | 20200709172051571347 | F - Failed | G9999 | F - Failed | 09 Jul 2020 / 17:20:51 | | 09 Jul 2020 / 17:20:51 | 10,000.00 | | | | | | | |

20200709172051406365 | 20200709172050560986 | CHA1106215 | F - Failed | 20200709172053445715 | F - Failed | G9999 | F - Failed | 09 Jul 2020 / 17:20:51 | | 09 Jul 2020 / 17:20:51 | 10,000.00 | | | | | | | |

20200709172051406365 | 20200709172050560986 | CHA1106215 | F - Failed | 20200709172053688931 | F - Failed | G9999 | F - Failed | 09 Jul 2020 / 17:20:51 | | 09 Jul 2020 / 17:20:51 | 10,000.00 | | | | | | | |

20200709172051406365 | 20200709172050560986 | CHA1106215 | F - Failed | 20200709172053931811 | F - Failed | G9999 | F - Failed | 09 Jul 2020 / 17:20:51 | | 09 Jul 2020 / 17:20:51 | 10,000.00 | | | | | | | |

20200709172051406365 | 20200709172050560986 | CHA1106215 | F - Failed | 20200709172054064695 | F - Failed | G9999 | F - Failed | 09 Jul 2020 / 17:20:51 | | 09 Jul 2020 / 17:20:51 | 209.00 | | | | | | | |

Save Save As Excel Cancel

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LTALink System
 Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

PaySettleStatus	PSPPaySettleSt	PaymentTransDate&Time	ReceiptDate&Time	PaySettleDate&Time
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
P - Pending		2020-07-16 13:44:38	2020-07-16 13:48:14	
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
F - Failed		2020-07-16 13:44:38	2020-07-16 13:48:14	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
P - Pending		2020-07-16 10:54:05	2020-07-17 14:16:09	
F - Failed		2020-07-15 19:09:10	2020-07-15 19:09:12	
P - Pending		2020-07-15 19:09:10	2020-07-15 19:09:12	
P - Pending		2020-07-15 19:09:10	2020-07-15 19:09:12	
P - Pending		2020-07-15 19:09:10	2020-07-15 19:09:12	
P - Pending		2020-07-15 19:09:10	2020-07-15 19:09:12	
P - Pending		2020-07-15 19:09:10	2020-07-15 19:09:12	
F - Failed		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
P - Pending		2020-07-15 18:36:48	2020-07-15 18:36:51	
F - Failed		2020-07-09 17:44:48	2020-07-13 16:08:42	
P - Pending		2020-07-09 17:44:48	2020-07-13 16:08:42	
P - Pending		2020-07-09 17:44:48	2020-07-13 16:08:42	
P - Pending		2020-07-09 17:44:48	2020-07-13 16:08:42	
F - Failed		2020-07-09 17:37:48	2020-07-13 16:08:42	
P - Pending		2020-07-09 17:37:48	2020-07-13 16:08:42	

PaySettleDate&Time	PayInstrDate&Time	PspDeductionDate&Time	PaymentAmount	PaymentSettleAmount	PaymentMethod	BankSwiftCode	BankSwiftAccountNo	VoidRef
	2020-07-16 13:44:38		10000.00					
	2020-07-16 13:44:38	2020-07-16 13:44:39	10000.00					
	2020-07-16 13:44:38	2020-07-16 13:44:39	10000.00					2020071
	2020-07-16 13:44:38	2020-07-16 13:44:39	10000.00					2020071
	2020-07-16 13:44:38	2020-07-16 13:44:40	10000.00					2020071
	2020-07-16 13:44:38	2020-07-16 13:44:40	1323.00					2020071
	2020-07-16 10:54:05		10000.00					
	2020-07-16 10:54:05	2020-07-16 10:54:06	10000.00					
	2020-07-16 10:54:05	2020-07-16 10:54:06	10000.00					
	2020-07-16 10:54:05	2020-07-16 10:54:07	10000.00					
	2020-07-16 10:54:05	2020-07-16 10:54:08	10000.00					
	2020-07-16 10:54:05	2020-07-16 10:54:08	10000.00					
	2020-07-16 10:54:05	2020-07-16 10:54:08	8627.00					
	2020-07-15 19:09:10		10000.00					
	2020-07-15 19:09:10	2020-07-15 19:09:10	10000.00					
	2020-07-15 19:09:10	2020-07-15 19:09:11	10000.00					
	2020-07-15 19:09:10	2020-07-15 19:09:11	10000.00					
	2020-07-15 19:09:10	2020-07-15 19:09:11	10000.00					
	2020-07-15 19:09:10	2020-07-15 19:09:12	9378.00					
	2020-07-15 18:36:48		10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:49	10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:49	10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:49	10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:50	10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:50	10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:50	10000.00					
	2020-07-15 18:36:48	2020-07-15 18:36:51	8627.00					
	2020-07-09 17:44:48		10000.00					
	2020-07-09 17:44:48	2020-07-09 17:44:49	10000.00					
	2020-07-09 17:44:48	2020-07-09 17:44:49	10000.00					
	2020-07-09 17:44:48	2020-07-09 17:44:49	209.00					
	2020-07-09 17:37:48		10000.00					
	2020-07-09 17:37:48	2020-07-09 17:37:49	10000.00					

LTALink System
 Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

PaymentSettleAmount	PaymentMethod	BankSwiftCode	BankSwiftAccountNo	VoidRefNum.	Void-PaymentMethod	Void-BankSwiftCode	Void-BankSwiftAccountNo
				20200716134815296121	FAST2		
				20200716134815700027	FAST2		
				20200716134816060889	FAST2		
				20200716134816481604	FAST2		
				20200716134816624422	FAST2		

(b) “Save as Excel” button will result in an excel file which can be saved.

PaymentTransRefNum	ReceiptNo.	BizTransRefNum	Asset No./Chassis No.	BizkansStat	PaymentMthdRefNum	PaymentStat	PSPPayStat	PaySettleStat	PS
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134438578113	F - Failed	1261	F - Failed	
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134438914389	A - Approved	Succ	P - Pending	
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134439160993	V - Voided	Succ	F - Failed	
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134439430164	V - Voided	Succ	F - Failed	
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134439691707	V - Voided	Succ	F - Failed	
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134439932233	V - Voided	Succ	F - Failed	
20200716134438140591	AAFAST02-SL035-200716-000001	20200716134437405852	CHA1106211	F - Failed	20200716134440381960	V - Voided	Succ	F - Failed	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105405694196	F - Failed	1261	F - Failed	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105405918538	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105406373849	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105406625602	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105406871794	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105407112065	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105407918994	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105408169774	A - Approved	Succ	P - Pending	
20200716105405281304	AAFAST02-SL035-200717-000001	20200716105404517048	CHA1106206	F - Failed	20200716105408387314	A - Approved	Succ	P - Pending	
20200715190910153632	AAFAST02-SL035-200715-000002	20200715190909405705	CHA1106210	F - Failed	20200715190910277718	F - Failed	1261	F - Failed	
20200715190910153632	AAFAST02-SL035-200715-000002	20200715190909405705	CHA1106210	F - Failed	20200715190910533061	A - Approved	Succ	P - Pending	
20200715190910153632	AAFAST02-SL035-200715-000002	20200715190909405705	CHA1106210	F - Failed	20200715190910751185	A - Approved	Succ	P - Pending	
20200715190910153632	AAFAST02-SL035-200715-000002	20200715190909405705	CHA1106210	F - Failed	20200715190911066625	A - Approved	Succ	P - Pending	
20200715190910153632	AAFAST02-SL035-200715-000002	20200715190909405705	CHA1106210	F - Failed	20200715190911252368	A - Approved	Succ	P - Pending	
20200715190910153632	AAFAST02-SL035-200715-000002	20200715190909405705	CHA1106210	F - Failed	20200715190911661441	A - Approved	Succ	P - Pending	

LTALink System
 Electronic Service Agent (ESA) Fast And Secure Transfers (FAST) Service

This screenshot shows an Excel spreadsheet with the following columns: PSPPaySettle, PaymentTransDate&Tm, ReceiptDate&Tm, PaySettleDate&Tm, PayInstrDate&Tm, PspDeductionDate&Tm, PaymentAmou, PaymentSettleAmou, PaymentMeth, and BankSwi. The data spans from row 1 to 23, with most payment amounts being 10,000.00, except for row 8 which is 1,323.00 and row 17 which is 8,627.00.

	J	K	L	M	N	O	P	Q	R	S
1	PSPPaySettle	PaymentTransDate&Tm	ReceiptDate&Tm	PaySettleDate&Tm	PayInstrDate&Tm	PspDeductionDate&Tm	PaymentAmou	PaymentSettleAmou	PaymentMeth	BankSwi
2		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:39	10,000.00			
3		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:39	10,000.00			
4		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:39	10,000.00			
5		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:40	10,000.00			
6		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:40	10,000.00			
7		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:40	10,000.00			
8		2020-07-16 13:44:38	2020-07-16 13:48:14		2020-07-16 13:44:39	2020-07-16 13:44:41	1,323.00			
9		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06		10,000.00			
10		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:06	10,000.00			
11		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:07	10,000.00			
12		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:07	10,000.00			
13		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:07	10,000.00			
14		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:08	10,000.00			
15		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:08	10,000.00			
16		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:08	10,000.00			
17		2020-07-16 10:54:05	2020-07-17 14:16:09		2020-07-16 10:54:06	2020-07-16 10:54:09	8,627.00			
18		2020-07-15 19:09:10	2020-07-15 19:09:12		2020-07-15 19:09:10		10,000.00			
19		2020-07-15 19:09:10	2020-07-15 19:09:12		2020-07-15 19:09:10	2020-07-15 19:09:11	10,000.00			
20		2020-07-15 19:09:10	2020-07-15 19:09:12		2020-07-15 19:09:10	2020-07-15 19:09:11	10,000.00			
21		2020-07-15 19:09:10	2020-07-15 19:09:12		2020-07-15 19:09:10	2020-07-15 19:09:11	10,000.00			
22		2020-07-15 19:09:10	2020-07-15 19:09:12		2020-07-15 19:09:10	2020-07-15 19:09:12	10,000.00			
23		2020-07-15 19:09:10	2020-07-15 19:09:12		2020-07-15 19:09:10	2020-07-15 19:09:12	10,000.00			

This screenshot shows an Excel spreadsheet with the following columns: BankSwiftCoc, BankSwiftAccountN, VoidRefNum, Void-PaymentMeth, Void-BankSwiftCod, and Void-BankSwiftAccountN. The data spans from row 1 to 23, with rows 4 through 8 containing specific voided payment information.

	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE
1	BankSwiftCoc	BankSwiftAccountN	VoidRefNum	Void-PaymentMeth	Void-BankSwiftCod	Void-BankSwiftAccountN							
2													
3													
4			20200716134815296121	FAST2									
5			20200716134815700027	FAST2									
6			20200716134816060889	FAST2									
7			20200716134816481604	FAST2									
8			20200716134816824422	FAST2									
9													
10													
11													
12													
13													
14													
15													
16													
17													
18													
19													
20													
21													
22													
23													

Below is the definition of the commonly used fields in the enquiry, where the status may change at the point of enquiry:

Field Name	Definition
PaymentTransRefNum	Payment Transaction Reference Number refers to the reference tied to each payment record, where 1 payment record will have 1 Payment Transaction Reference Number.
ReceiptNo.	Receipt Number is assigned based on the format: AgentID-Branch ID-YYMMDD-XXXXXX (where X is running number).
BizTransRefNum	Business Transaction Reference Number refers to the reference tied to each business transaction (e.g. registration), where 1 payment record will have 1 Business Transaction Reference Number.
Asset No./Chassis No.	Chassis number will be displayed for registration transaction, while asset number e.g. vehicle number will be displayed for other vehicle-related transactions.
BiztxnsStatus	Business Transaction Status refers to whether the transaction is completed. Transaction with successful deduction will have “Approved” Business Status, while partial deduction will have “Pending” Business Status. Upon cancellation or voiding of the outstanding payment transaction, the Business Status will be changed to “Failed”.
PaymentMthdRefNum	Payment Method Reference Number refers to the reference tied to each FAST transaction sent to the bank for deduction, where 1 payment record may have more than 1 Payment Method Reference Number (if there are multiple FAST transactions). This is the reference most likely to be reflected in bank statement.
PaymentStatus	Payment Status reflects the deduction status of the FAST transaction tied to each Payment Method Reference Number. Successful and failed FAST deduction will be shown as “Approved” and “Failed” respectively. “Voided” Payment Status means the outstanding payment transaction (with partial deduction) has been cancelled by ESA or voided by LTALink System.
PspDeductionDate&Time	PSP Deduction Date & Time refers to the date and time where the FAST deduction is processed by the bank.
PaymentAmount	Payment Amount refers to the amount of the FAST transaction tied to each Payment Method Reference Number and is capped at \$200,000 each. If the transaction amount exceeds \$200,000, there will be more than 1 Payment Method Reference Number.

Field Name	Definition
BankSwiftCode	Bank SWIFT Code is the ESA's bank code in the DDA where money will be deducted.
BankSwiftAccountNo	Bank SWIFT Account Number is the ESA's bank account number in the DDA where money will be deducted.
VoidRefNum	Void Reference Number refers to the reference tied to each FAST transaction sent to the bank for refund. This is the reference most likely to be reflected in bank statement.
Void-BankSwiftCode	Bank SWIFT Code is the ESA's bank code in the DDA where money will be refunded.
Void-BankSwiftAccountNo	Bank SWIFT Account Number is the ESA's bank account number in the DDA where money will be refunded.