

10 Sin Ming Drive Singapore 575701

16 September 2019

Please see Distribution List  
All Motor Dealers  
All Electronic Service Agents

VRL/16/2019  
Our ref LTA/VR&L/V43.054.000  
Your ref  
DID Fax 65535329

Dear Sir / Madam

**Closure of LTA Counter Services from 1:00 pm on 27 September 2019**

Our Customer Service Centre at 10 Sin Ming Drive will be closed from 1:00 pm (instead of the usual 4:30 pm) on Friday, 27 September 2019 for a staff event. We will resume our counter services on Saturday, 28 September 2019 at 8:00 am.

You can transact online via the LTALink System, our digital services<sup>1</sup> at [www.onemotoring.com.sg](http://www.onemotoring.com.sg), and the eLobby located at 10 Sin Ming Drive between 6:00 am and midnight daily. Our 24-hour customer service hotline at 1800-CALL LTA will also continue to operate as per normal.

Please inform your members and staff of the contents of this circular. Thank you.

Yours faithfully



Candice Yeo (Ms)  
Deputy Director  
Vehicle Licensing Division  
Vehicle Services Group

<sup>1</sup> The following digital services, namely, 'Road Tax Renewal', 'Buy e-Day Licence', 'Enquire Transfer Fee', 'Enquire PARF/COE rebates', 'Enquire Road Tax Expiry', 'Bidding for Vehicle Registration Number', 'Purchase Deregistered Vehicle Details', 'Retrieve Deregistered Vehicle Details', "Transfer of Vehicle Ownership", Transfer of PARF/COE Rebates", "Deregister Vehicle" and "Upload Disposal Documents", will be available between 1:00 am and midnight daily.

**Distribution List**

1. President  
Motor Traders Association of Singapore  
(Fax: 6909 3020)
2. President  
Automobile Importer & Exporter Association, Singapore  
(Fax: 6746 1555)
3. President  
Singapore Vehicle Traders Association  
(Fax: 6747 1010)
4. President  
Singapore Motor Cycle Trade Association  
(Fax: 6297 1313)
5. President  
Automobile Association of Singapore  
(Fax: 6733 5094)
6. Chairman  
Hire Purchase, Finance and Leasing Association of Singapore  
(Fax: 6733 6116)
7. EPZ Operators
8. Scrapyard Operators
9. Road Tax Collection Centres