

10 Sin Ming Drive Singapore 575701
Tel: 1800 – CALL LTA (1800 – 2255 582) Fax: (65) 65535329

1 August 2018

Please see Distribution List

VRL/04/2018
Our ref LTA/VR&L/V43.054.000
Your ref
DID 65535200 Fax 65535329

Dear Sir / Madam

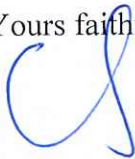
Early Closure of Counter Services on 31 August 2018

We would like to inform you that our Customer Service Centre at 10 Sin Ming Drive will be closed from 1:00 pm (instead of the usual 4:30 pm) on Friday, 31 August 2018, for a staff event. Our counter services will resume operations on Saturday, 1 September 2018 at 8:00 am.

The LTALink System, our digital services¹ at www.onemotoring.com.sg, and the eLobby located at 10 Sin Ming Drive will remain available between 6:00 am and midnight daily. Our 24-hour customer service hotline at 1800-CALL LTA will also continue to operate as per normal.

May we request that you assist to communicate the contents of this circular to the attention of your members and staff accordingly. Thank you.

Yours faithfully



Ng Lay Choo (Ms)
Deputy Director
VRL Service Operations Division
Vehicle Services Group

¹ The following 8 digital services, namely, 'Road Tax Renewal', 'Buy e-Day Licence', 'Enquire Transfer Fee', 'Enquire PARF/COE rebates', 'Enquire Road Tax Expiry', 'Bidding for Vehicle Registration Number', 'Purchase Deregistered Vehicle Details' and 'Retrieve Deregistered Vehicle Details', will be available between 1:00 am and midnight daily.

Distribution List

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(Fax: 6472 4930)
2. President
Automobile Importer & Exporter Association, Singapore
(Fax: 6746 1555)
3. President
Singapore Vehicle Traders Association
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4. President
Singapore Motor Cycle Trade Association
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5. President
Automobile Association of Singapore
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7. EPZ Operators
8. Scrapyard Operators
9. Road Tax Collection Centres