

Vehicle Services Group  
 10 Sin Ming Drive Singapore 575701  
 Tel: 1800 – CALL LTA (1800 – 2255 582) Fax: (65) 65535329

SERIAL NO.: **FOR REGISTERED MAIL ONLY**

## AUTOPASS CARD REFUND FORM

<b>This Form may take you 5 minutes to complete. Please submit the Autopass Card together with this form.</b>			
<b>SECTION 1 – APPLICANT’S PARTICULARS</b>			
IC Number:		Passport Number:	
Type of Pass:	<input type="checkbox"/> Employment Pass	<input type="checkbox"/> Singaporean/PR	<input type="checkbox"/> Student/Dependent Pass <input type="checkbox"/> Visitor
Name (as in IC):		Vehicle Number:	
Email Address:		Contact Number:	
Address:			
<b>SECTION 2 – AUTOPASS CARD DETAILS</b>			
Autopass Card Number:	<input type="text"/>	-	<input type="text"/>
Auto Top-Up enabled: (Applicable only for CEPAS Autopass)	<input type="checkbox"/> Yes (Please note that the Applicant in the Refund Form has to be the same as Applicant for the ATU facility) <input type="checkbox"/> No		
<b>SECTION 3 – PAYMENT DETAILS</b>			
<input type="checkbox"/> No Singapore Bank Account (Cheque will be sent to address given in Section 1)			
Singapore Bank Account	<input type="checkbox"/> DBS Bank	<input type="checkbox"/> POSB Bank	<input type="checkbox"/> OCBC Bank <input type="checkbox"/> UOB Bank
Name of Singapore Bank Account Holder			
Singapore Bank Account Number			
<b>SECTION 4 – REFUND AGREEMENT ACKNOWLEDGEMENT</b>			
<p>1. I remain liable to LTA for any outstanding payment in relation to the Vehicle Entry Permit and that LTA may offset such fees against the remaining cash purse balance at the point of refund application upon written notification from LTA.</p> <p>2. Refund of the remaining cash purse balance in the Autopass Card is subject to NETS’ terms &amp; conditions (<a href="http://www.NETS.com.sg">www.NETS.com.sg</a>) at the point of refund application. For queries, please contact NETS’ at +65 6274 1212 directly.</p> <p>3. The Autopass Card cost is not refundable, and the Autopass Card carries with it the risks attributable to cash. LTA and NETS will not be responsible for any missing Autopass Card in transit to LTA/NETS. The Autopass Card submitted for refund with this form will be destroyed upon refund.</p>			
Signature of Applicant: _____		Date: _____	
<b>FOR LTA OFFICIAL USE ONLY</b>			
<b>CashCard Autopass:</b> <input type="checkbox"/> Singapore Account <input type="checkbox"/> Good Card <input type="checkbox"/> Faulty Card (no arrears) <input type="checkbox"/> Faulty Card (with arrears)		Choose: <b>MRCDC</b>	
<b>CEPAS Autopass:</b> <input type="checkbox"/> ATU / Singapore Account <input type="checkbox"/> Good Card <input type="checkbox"/> Lost Card <input type="checkbox"/> Faulty Card (no arrears) <input type="checkbox"/> Faulty Card (with arrears)		Choose: <b>CEPMR</b>	
Card Balance:	Refund Amount:	Refund ID:	
<b>Name</b>		<b>Signature</b>	<b>Date</b>
Received by:	<b>FOR SENDING VIA REGISTERED MAIL ONLY</b>		
Processed by:			
Certified by:			
Approved by:			
<b>FOR NETS OFFICIAL USE ONLY</b>			
Received by:	Processed by:	Remarks:	