

AUTOPASS CARD REFUND FORM

Form is to be duly completed and **submitted together with the Autopass Card**. Kindly send them via registered mail to:

NETS, 351 Braddell Road #01-03, Singapore 579713 (Attention: Autopass Card Refund)

| SECTION 1 – APPLICANT'S PARTICULARS | | | | | | | | | | | | | | | | | | | | | |
|--|--|------------------------|--|---------------------------------------|----|-------------------------------|----|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Name (as in Identity Certificate / Passport): | | | | | | | | | | | | | | | | | | | | | |
| Identity Certificate Number: (Last 4 characters) | Passport Number: (Last 4 characters) | | | | | | | | | | | | | | | | | | | | |
| Email Address: | | | | | | | | | | | | | | | | | | | | | |
| Contact Number: | Vehicle Registration Number: | | | | | | | | | | | | | | | | | | | | |
| Address: | | | | | | | | | | | | | | | | | | | | | |
| SECTION 2 – AUTOPASS CARD DETAILS (AUTOPASS CARD TO BE SUBMITTED WITH FORM) | | | | | | | | | | | | | | | | | | | | | |
| Autopass Card Number: | <table border="1"> <tr> <td>1</td><td>1</td><td>1</td><td>1</td><td>-</td><td>7</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> | 1 | 1 | 1 | 1 | - | 7 | | | | | | | | | | | | | | |
| 1 | 1 | 1 | 1 | - | 7 | | | | | | | | | | | | | | | | |
| Auto Top-up Enabled: | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | | | | | | | | | | | | | | | |
| SECTION 3 – PAYMENT DETAILS (SELECT ONE) | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> Transfer to an Autopass Card or NETS FlashPay Card | <table border="1"> <tr> <td>1</td><td>1</td><td>1</td><td>1</td><td>-</td><td>7</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>Applicants should refer to OneMotoring or the NETS Website for further details.</p> | 1 | 1 | 1 | 1 | - | 7 | | | | | | | | | | | | | | |
| 1 | 1 | 1 | 1 | - | 7 | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> Singapore Bank Transfer | <table border="1"> <tr> <td>Singapore Bank Account</td> <td><input type="checkbox"/> DBS/POSB <input type="checkbox"/> OCBC <input type="checkbox"/> UOB</td> </tr> <tr> <td>Name of Singapore Bank Account Holder</td> <td></td> </tr> <tr> <td>Singapore Bank Account Number</td> <td></td> </tr> </table> | Singapore Bank Account | <input type="checkbox"/> DBS/POSB <input type="checkbox"/> OCBC <input type="checkbox"/> UOB | Name of Singapore Bank Account Holder | | Singapore Bank Account Number | | | | | | | | | | | | | | | |
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| Name of Singapore Bank Account Holder | | | | | | | | | | | | | | | | | | | | | |
| Singapore Bank Account Number | | | | | | | | | | | | | | | | | | | | | |
| SECTION 4 – REFUND INFORMATION | | | | | | | | | | | | | | | | | | | | | |
| <p>1. In this form, the definitions set out in the Annex shall apply unless the context requires otherwise.</p> <p>2. The Application shall be made in accordance with prevailing procedures set by LTA, and LTA reserves the right to decline processing any Application that does not comply with the prevailing procedures.</p> <p>3. Any refund of the Stored Value shall be limited to the residual value stored in the card after deducting: (a) any outstanding fees and charges owed to LTA; and (b) any other deductible amount relating to or arising from the applicable terms relating to NETS CashCard and NETS FlashPay facilities. For the avoidance of doubt, the Stored Value does not comprise of any costs relating to the application for the Autopass Card, which is strictly non-refundable.</p> <p>4. The Application is subject to the NETS for Cardholders Agreement.</p> | | | | | | | | | | | | | | | | | | | | | |
| SECTION 5 – DECLARATIONS BY APPLICANT | | | | | | | | | | | | | | | | | | | | | |
| <p>1. I confirm that any information (including Personal Data) submitted in this form is true and accurate to the best of my knowledge.</p> <p>2. I acknowledge and agree that:</p> <p>a. I shall comply with all notices, orders, guidelines, rules, and instructions pertaining to the use and refund of the Autopass Card that may be issued by LTA from time to time and published on OneMotoring, and all applicable laws and regulations relating to the Autopass Card;</p> <p>b. LTA and NETS shall not be liable for any losses, damages, claims, costs, or expenses arising from the transit of any Autopass Card to LTA and/or NETS;</p> <p>c. LTA and NETS shall not be liable for any losses, damages, claims, costs, or expenses arising from any illegible, false, or inaccurate information submitted as part of this Application;</p> <p>d. Any Autopass Card submitted for refund will not be returned by LTA and NETS; and</p> <p>e. I consent to the collection, use, disclosure and sharing of the Personal Data submitted in this Application by NETS for purposes reasonably required to process my Application as set out in the NETS Data Protection Policy.</p> | | | | | | | | | | | | | | | | | | | | | |
| Signature of Applicant: _____ Date: _____ | | | | | | | | | | | | | | | | | | | | | |
| TO BE COMPLETED BY NETS | | | | | | | | | | | | | | | | | | | | | |
| Remarks: | <table border="1"> <tr> <td>1</td><td>3</td><td>R</td><td>PB</td><td>ATU</td><td>BL</td> </tr> </table> | 1 | 3 | R | PB | ATU | BL | | | | | | | | | | | | | | |
| 1 | 3 | R | PB | ATU | BL | | | | | | | | | | | | | | | | |
| Processed by / Date: | Received by / Date: | | | | | | | | | | | | | | | | | | | | |

ANNEX – DEFINITIONS AND INTERPRETATION

1. “**Application**” means an application for a refund of the Stored Value contained in an Autopass Card.
2. “**Autopass Card**” means a “vehicle entry card” as defined in the Road Traffic (International Circulation) Rules.
3. “**LTA**” means the Land Transport Authority of Singapore, a statutory board established under the Land Transport Authority of Singapore Act 1995 or its successors.
4. “**NETS**” means the Network for Electronic Transfers (Singapore) Pte Ltd.
5. “**NETS Data Protection Policy**” means the Data Protection Policy by NETS which can be accessed at <https://www.nets.com.sg/policies/data-protection>.
6. “**NETS for Cardholders Agreement**” means the NETS for Cardholders Agreement which can be accessed at <https://www.nets.com.sg/nets/for-you/nets-for-cardholders-agreement>. For queries relating to the NETS for Cardholders Agreement, please contact NETS at (65) 6274 1212 directly.
7. “**NETS Website**” means the website operated by NETS located at <https://www.nets.com.sg>.
8. “**OneMotoring**” means the website located at <https://onemotoring.lta.gov.sg>.
9. “**Personal Data**” means data, whether true or not, about an individual who can be identified (a) from that data; or (b) from that data and other information to which the agency or organisation has or is likely to have access.
10. “**Stored Value**” means the monetary value paid in advance and credited in respect of a specific Autopass Card.