Vocational Licence (VL) Renewal User Guide

Step 1: Visit GoBusiness (GB) Portal (<u>www.gobusiness.gov.sg</u>) and login with your SingPass or Login ID.



Step 2: Upon successful login, under "Dashboard", scroll down to "My Licences" and click on "Due for renewal" in the dashboard.



Alternatively, you may go to "Licences", and click "Renew Licences".

GODUSINGAPORE Dashboard My Submissions	licences V Help V	
Search by Government Agency, Licence or	Apply Licences per	
	My Licences	
Welcome	Renew Licences	
	Amend Licences	
Quick Links Early Access For Taxi & PHV Drivers, Bus Attendants and	Submit Returns Verify Licence	
Apply / Renew your Ta Private Hire Car & Bu Vocational Licences. * Please use a computer	, Submit your medical report for LTA Vocational Licence holders with this guide. * Please use a computer	1
Renew VI, Licence 🖬	Download Guide (a)	Looking to apply for a Security Officer's Licence?
Looking for a specific licence?		+ Find Licence

Step 3: Under "Due for Renewal" tab, select "Renew" under "Action".

My Licences					
Unable to retrieve your licences. Click on the Sync button above to try agai	in, or <u>contact u</u>	s [♪] if the issue persists.			
All Licences (2) Due for Renewal (1) Active Licences (1) Other Licences (1)	ences (0)	Submit Returns (1)			
LICENCE NAME AND NUMBER	AGENCY	STATUS	ISSUE DATE	EXPIRY DATE	ACTION
Private Hire Car Driver's Vocational Licence (PDVL) Licence No.: PD_D16079196 • LTA	LTA	Due for Renewal	12 Jul 2021	12 Jul 2024	Select Action
·ở́· Wondering what each status means? <u>View Your Licence Status</u>	ies <u>Table</u> in o	ur FAQ.			Renew

Step 4: Under "Applicant Detail", please select your salutation.

Applicant Detail	
Salutation	
Select	
Name	
Default User	
ID Туре	
NRIC	~
ID No.	
Email	
Contact Number	
+65 🗸	

Step 5: Click "Application Details" to proceed.

Address				
Postal Code				
Block /House No.	Street Name			
			~	
Floor/Level @ (Optional)	Unit (Optional)	Building Name		
•			\checkmark	
				↓ I
			Save Draft	Application Details $ ightarrow$

Step 6: For holder of a single VL, only 1 VL will be reflected under "Licence Details". For multiple VL types holder, you should see the different VL types under "Licence Details". You are **required to only renew once** to renew all the VL types.

Licence Details

Note:

For holders of multiple Vocational Licence types, you need to renew only once.

Vocational Licence that you are due for renewal
Taxi Driver's Vocational Licence (TDVL)
Private Hire Car Driver's Vocational Licence (PDVL)
Bus Driver's Vocational Licence (BDVL)
Bus Attendant's Vocational Licence (BAVL)
Licence Expiry Date
12/07/2024

Step 7: Under "Medical Conditions", if you are required to complete a medical check-up to renew your licence, "yes" option will be automatically selected for you. Please indicate the date of your medical assessment accordingly. If you see a "no" option selected, no medical check-up is required. Please proceed to **step 8**.

Medical Conditions	
Require Medical Declaration Yes No	
DD/MM/YYYY	•

Step 8: Under "Supporting Documents Required", the documents you are required to upload will be populated automatically for you. Please proceed to upload the necessary documents (ie. refresher notice, medical documents etc.) under **Step 9**.



<u>Step 9:</u>

Step 9a: To upload documents, click on the "cloud" button.

Medical Reports

Click "Add" after uploading a file. Multiple files must be uploaded individually.

Medical Reports	
Only 1 lie at 3 Mb or less. File name must have no more than 130 characters and no spaces. Only letters (a-z), numbers (0-9), underscores (_), and hyphens (-) are allowed. Please include your Medical Memo (If any)	
Drop a file here or click to upload	

Step 9b: A document link should appear below with a green check message.

Medical Reports



Step 9c: To complete the upload of document, click on "Add" below.

Medical Reports

Click "Add" after uploading a file. Multiple files must be uploaded individually.



Step 9d: You should see the document successfully uploaded below.

Medical Reports	Acti	ions
blank.jpg	E	1

Step 9e: Repeat steps 9a to 9d for upload of other supporting documents (where required).

Step 10: Under "Acknowledgement", read the declaration message, then check on "Yes" and click "Review Form" to proceed.

Acknowledgement	
I declare that I have fully met the requirements of the vocational licence for which I am applying. The information given here is true to the best of my knowledge and I have not willfully suppressed any material fact. I understand that any false declaration may render my application invalid, or if already granted a licence, may result in licence revocation.	
I hereby acknowledge the above mentioned	
Yes	1.1
	+
← General Information Save Draft	Review Form $ ightarrow $

Step 11: Review your details provided under "Review Form". Once done, click on "Declaration".

Acknowledgement

I declare that I have fully met the requirements of the vocational licence for which I am applying. The information given here is true to the best of my knowledge and I have not willfully suppressed any material fact. I understand that any false declaration may render my application invalid, or if already granted a licence, may result in licence revocation.

I hereby acknowledge the above mentioned

• Yes

Cell Back to Edit
Declaration

Step 12: Read through the declaration. Check on the declaration box and click on "Make payment".

STEP 4	
Declaration	
Please scroll to read and acknowledge the following clauses.	
General Declaration	
I declare that all the information given in this application form is true and correct.	
I am aware that legal action may be taken against me if I had knowingly provided false information.	
I agree that in any legal proceedings, I shall not dispute the authenticity or accuracy of any statements, confirmations, records, acknowledgements, information recorded in or produced in this application.	
Private Hire Car Driver's Vocational Licence (PDVL) (LTA)	
I declare that I have fully met the requirements of the vocational licence for which I am applying. The information given here is true to the best of my knowledge and I have not willfully suppressed any material fact. I understand that any false declaration may render my application invalid, or if already granted a licence, may result in licence revocation.	
hereby declare that all of the above is true.	
↑ ↓	
- Review Form Make Payme	ent $ ightarrow$

Step 13: Proceed with the on-screen instruction to make payment using a credit card/debit card.

Payment

Please review your fees and make payment.

 DESCRIPTION
 ost
 AMOUNT

 Taxi Driver's Vocational Licence (TDVL)
 \$40.00

 Application Fee
 \$40.00

 Subtotal
 \$40.00

 Amount Payable
 \$40.00

Please choose a payment method. We Accept MM / YY CVC What is a CVC? Make Payment →

<<End>>